



# eon4000 Series USER MANUAL



## Hotkey Quick Reference Guide

To...	Press....
Display the Neoware desktop	CTRL + ALT + END
Display the next/previous connection	CTRL + ALT + ↑ or ↓



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Web: For the most recent version of this manual, please visit Neoware's Web site at  
<http://www.neoware.com/manuals.html>

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Production note: This manual was entirely designed, written, edited, and illustrated on Neoware information appliances using embedded NeoLinux software, Windows NT 4.0 Terminal Server Edition with MetaFrame, PhotoShop, and FrameMaker.

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## FCC regulatory and safety information

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Regulatory information Federal Communications Commission (FCC) (USA only)

Federal Communications Commission Radio Frequency Interference Statement

**WARNING:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to correct the interference by one or more of the following measures:

- reorient or relocate the receiving antenna.
- increase the separation between the equipment and the receiver.
- connect the equipment into an outlet that is on a circuit different from the receiver.
- consult the dealer or an experienced radio/TV technician for help.

Neoware's system RFI and Radiated Immunity tests were conducted with Neoware-supported peripheral devices and Neoware-shielded cables, such as those you receive with your system. Changes or modifications not expressly approved by Neoware could void the user's authority to operate the equipment. To comply with the limits for an FCC Class B computing device, always use shielded signal cables and the power cord supplied with this unit.

## Neoware Hardware Warranty

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Neoware Systems, Inc. (Neoware) warrants each Neoware hardware product to be free of material hardware defects for 12 months from the date of shipment to the original customer, and will, at its option, repair or replace any such defect according to the terms of this limited warranty, and Neoware's liability under this warranty shall be limited to such repair or replacement. Monitors sold by Neoware are warranted directly by and through the monitor manufacturers, not by Neoware.

Under this warranty, Neoware will repair or, at its option, replace any defective hardware or hardware components. Normally, Neoware will not ship replacement equipment until the defective hardware or hardware component is received (freight prepaid by customer) at the Neoware factory or service depot. Neoware, at its option, may ship replacement equipment prior to receipt of the defective equipment. The model and serial number of the equipment must be furnished by the customer at the time of request for warranty service. A Return Authorization Number must be obtained from the Neoware Service Department prior to returning the hardware to the factory.

This warranty shall be invalid if, in Neoware's sole judgment, the hardware or hardware component has been subjected to misuse, abuse, neglect, accident, acts of God, external electrical fault, power surges or failure, damage occurred in shipment, or from improper service or modification by anyone other than an Neoware authorized service center. This warranty shall also be invalid if the serial number has been removed, defaced or altered in any way. This limited warranty does not cover other manufacturers computer hardware, components, accessories or expansion items unless authorized by Neoware.

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The sole and exclusive remedy, under this limited warranty, shall be the repair or replacement of defective parts as provided above. Under no circumstances shall Neoware be liable, under any legal theory, tort, contract or otherwise, in any way for damages, including but not limited to, any loss or inaccuracy of data, business or profits, or any other direct or indirect special, incidental, or consequential damages arising from the use of this product. In no event will Neoware be liable for any damages in excess of the amount Neoware received from you for the purchase of the hardware product, even if Neoware shall have been informed of the possibility of such damages, or for any claim by any other party.

Some states do not allow the exclusion or limitation of incidental or consequential damages so in this case the above exclusion may not apply to you.

There are no express warranties other than those on the face hereof and described above. Except for the foregoing warranties, Neoware does not warrant the merchantability or fitness for a particular purpose of the products or performance or non-infringement thereof, and does not make any warranty, express or implied, with respect to the products or anything else. Neoware has not authorized anyone to make any representation or warranty other than as provided above.

Some states do not allow limitations on how long an implied warranty lasts so in this case the above limitation may not apply to you.

This limited warranty applies to this Neoware hardware. However, the procedure for obtaining service may vary outside the Continental United States. Contact Neoware for such warranty service information.

This warranty gives you specific legal rights and you may have other rights that vary from state to state.

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## Safety Instructions

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Please read these safety instruction carefully and keep this user's manual for later reference.

1. Before removing the outer case from the Eon always disconnect the AC power cord to prevent the possibility of dangerous electrical shock.
2. Before cleaning, disconnect the Eon appliance from AC power. Do not use liquid or sprayed cleaning products to clean the unit. Instead, use a moistened sheet or cloth for cleaning.
3. Be sure not to expose the Eon to excessive humidity.
4. Be sure to install the Eon on a secure surface. A falling Eon could cause injury.
5. Place the power cord in such a way to avoid having people step on it. Do not place anything over the power cord.
6. Be sure to note all cautions and warnings on the Eon.
7. If the Eon is not used for a long period of time, disconnect the AC power to avoid damage caused by voltage transients.
8. Never pour any liquid into Eon openings: This could cause fire or electrical shock.
9. If one of the following situations occurs, be sure to get the Eon checked by a qualified service technician:
  - a. The power cord or plug is damaged.
  - b. Liquid penetrates the Eon case.
  - c. The Eon is exposed to moisture.
  - d. The Eon does not work well or you cannot get it to work according to the user's manual.
  - e. The Eon has been dropped or damaged.
  - f. If the Eon has obvious signs of breakage.
10. The Eon should be stored and used only in temperature and humidity controlled environments. Storing Eons below  $-20^{\circ}\text{C}$  ( $-4^{\circ}\text{F}$ ), or above  $60^{\circ}\text{C}$  ( $140^{\circ}\text{F}$ ) may cause damage.
11. The sound pressure level at the operator's position according to IEC 704-1:1982 is equal or less to 70dB(A).
12. The input power cord shall be minimum H05VV-F, 3G,  $0.75\text{mm}^2$ , rated minimum 6A.
13. The Eon should be used only where ambient air temperatures are maintained below  $40^{\circ}\text{C}$ .



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# Introduction

*This chapter describes the purpose and main topics of this manual, as well as the basic features of the Eon® computing appliances.*

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## Overview

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### **Purpose and intended readers**

This manual explains how to use Eons that are running Neoware NeoLinux Software. It's intended primarily for administrators and users of NeoLinux on the Eon computing appliance.

### **Topics covered**

We recommend that you read the chapters in this manual in order. The main topics covered are:

- Unpacking and setting up your Eon.
- Configuring your Eon for your network.
- Changing settings on your Eon.
- Creating and using connections to servers, mainframes, and intranets.

The appendixes cover additional topics that you may need to know.

## What is an Computing Appliance?

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### **A new way to use Windows**

Computing appliances are smart devices that provide access to programs running on network servers. Once a connection is made to a server, depending on the version of software installed, you can use

your favorite Windows programs such as Microsoft Office or Adobe Photoshop® in the familiar, full-screen Windows® desktop, connect to LINUX/UNIX servers, mainframes and minicomputers via telnet, appliance emulations, and X Window connections, and connect to intranet / Internet applications through Netscape Navigator.

Generally as you work, your appliance sends keystrokes and mouse clicks to the server, which responds with screen updates for your monitor. Most of the processing occurs on the server. Due to the speed of modern computer networks, this exchange happens as fast, if not faster, than processing on a personal computer.

Computing appliances aren't difficult to use. If you know how to use a personal computer, or even if you don't, you can use an computing appliance.

## **ezConnect**

The latest version of NeoLinux now implements Neoware ezConnect, the NeoLinux connection manager. ezConnect consists of a simple, easy, and highly customizable user interface for Linux, that shields users from the complexity of the Linux operating system, and is designed specifically for appliance computing applications. ezConnect allows users or administrators to create a variety of connections to run Microsoft Windows applications on servers, UNIX applications via the X Window protocol, terminal connections to mainframes and minicomputers, Netscape Navigator Internet sessions for applications such as kiosks, and custom connections to launch virtually any Linux application. ezConnect also allows users to customize the operation of the appliance.

## **Eons**

Eons are sleek computing appliances from Neoware that have no hard drive, fan, or other moving parts, which makes them extremely reliable, as well as silent. They use standard VGA, SVGA, and XVGA-type monitors, PS/2 mouse and keyboard, and pointing devices. On its back panel, your Eon will have a parallel port, two serial ports, and two USB ports for peripheral devices such as printers, modems, floppy drives, zip drives, cd-roms, and bar code scanners.

Your Eon can automatically connect to either 10BaseT or 100BaseT (twisted-pair) Ethernet networks, as well as make serial port connections with or without a modem.

## **Embedded NeoLinux Software**

Your Eon arrives with Neoware's NeoLinux software pre-installed. This software is installed in the local Flash memory internally installed in your Eon.

NeoLinux provides powerful and flexible computing capabilities for networks that have many types of servers as well as Web pages. Using NeoLinux, your Eon can start simultaneous, multiple connections to Windows 2000 Servers, Windows NT Terminal Servers, UNIX-based servers, mainframes, minicomputers, intranets, and the Internet.

### **FYI**

To make Windows connections using ICA, the server must be running Citrix MetaFrame, WinFrame, or Citrix Device Services (CDS).

Connections to Windows 2000 Server and NT-based servers are made via Citrix's Independent Computing Architecture (ICA®) protocol, as well as Microsoft's Remote Desktop Protocol (RDP). Access to UNIX-based servers can be made by telnet connections and by X Window protocols. In addition, the optional teamX suite provides more than 30 terminal emulations.

NeoLinux supports DHCP and BOOTP remote configuration services, and NFS file transfer protocol. It also includes a local Netscape® Navigator browser.

## **Getting More Information**

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### **The Internet**

You can find current and archival information about Neoware products, including the latest software updates, at:

<http://www.neoware.com>

In addition, this user manual and other Neoware documentation are available on the Neoware Web site as for reading or downloading.

**Technical support**

For technical support, call Neoware at 610.277.8300, or send an e-mail message to *support@neoware.com*.

## CHAPTER 1

# *Setting up Your Eon*

*This chapter describes how to unpack and set up your Eon.*

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## Unpacking Your Eon

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### Packaging contents

Your Eon typically is shipped in cartons containing these items. Depending on the shipping configuration, one or more of the items may be contained in separate shipping cartons (such as Eon's monitor, keyboard, and mouse):

#### **Eon**

- A keyboard with cable attached.
- A mouse with cable attached.
- A power cable.
- A stand for stabilizing your Eon in a vertical orientation.
- Neoware Eon Family Quick-Start Guide.

#### **Monitor**

- A monitor power cable (attached to some monitors).
- A monitor video cable (attached to most monitors).
- A tilt/swivel base, attached or unattached.

To unpack your Eon, open the cartons carefully, remove the components, and save the packing materials in case you need to repack them.



Eon with a 17-inch monitor



## Connecting the Components

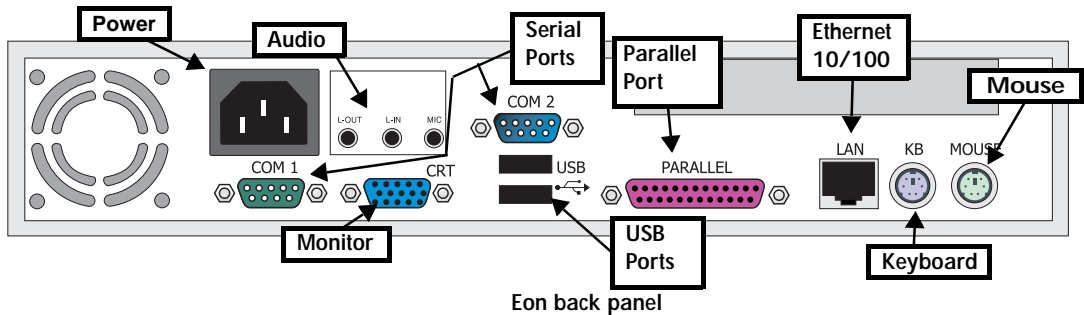
### Back panel connectors

#### FYI

The serial and parallel ports can be used with ICA and terminal emulation connections.

This diagram shows the back panel of Eon series models.

- MOUSE is a PS/2-type mouse port.
- KB is a PS/2-type keyboard port.
- LAN is an RJ-45 jack. The Eon automatically detects and connects to either 10BaseT or 100BaseT (twisted-pair) Ethernet.
- PARALLEL is a standard DB-25 parallel port for local printers.
- COM 1 and COM 2 are DB-9, RS-232 ports for peripheral devices such as modems, personal digital assistants (PDAs), and bar code scanners.
- USB ports (two Type A USB ports)
- MIC is a 3.5 mm microphone jack.
- L-IN is a 3.5 mm line audio input jack.
- L-OUT is a 3.5 mm audio output jack.
- CRT is a standard DB-15, high-density, VGA-type monitor connector.
- The internal power supply connects through the supplied power cable. It automatically detects and accepts either 120 VAC or 240 VAC line voltage.



## **Connecting the cables**

### **14 Arrange your Eon and monitor in your work area.**

Eon models are designed to be placed underneath your monitor (with the monitor stand placed on the side of the Eon) or beside the monitor (in a vertical orientation with or without using the included stand for increased stability).

### **15 Connect the monitor power cable to a power source.**

### **16 Connect the power cord into the socket. Make sure the Eon is powered off.**

### **17 Connect the keyboard cable to the KB port.**

### **18 Connect the mouse cable to the MOUSE port.**

### **19 Connect the monitor video cable to the CRT port.**

Don't overtighten the screws. The video cable connection to the monitor varies. Some monitors have attached video cables.

### **20 Connect a twisted-pair, 10BaseT or 100BaseT Ethernet cable into the LAN jack.**

This RJ-45 jack looks like a telephone jack.

## **Connecting Parallel and Serial peripheral devices**

You can connect a modem, printer, bar code scanner, and other peripheral devices to your Eon.

- 1 If your Eon is turned on, log off all its open connections, and then turn off the Eon.**
- 2 If you have a local printer, connect its cable to the PARALLEL port.** You can also attach local serial printers to either serial port: COM 1 or COM 2.
- 3 If you have an external modem, bar code scanner, or other serial device, connect its cable to a serial port (COM 1 or COM 2).**
- 4 Turn on your Eon and then the peripheral device.**

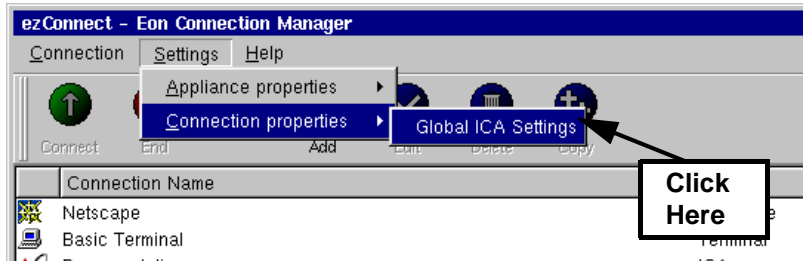
## Connecting USB peripheral devices

### Note

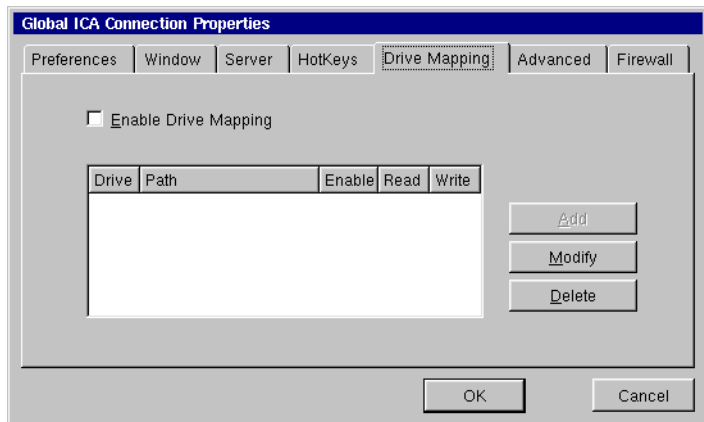
In order to install and use USB peripheral devices it is necessary that the USB Controller settings in your eon's BIOS be enabled. If you are upgrading from an earlier version of NeoLinux, you will need to enable this setting. For information on changing this setting in the BIOS see "Enabling the USB Controller in the appliance BIOS" on page 81.

You can connect a number of USB peripheral devices to your Eon including floppy drives, zip drives, and CD-ROM drives.

- 1 In the ezConnect (the Neolinux Connection Manager) menu bar, select **Settings | Connection Properties | Global ICA Settings**.

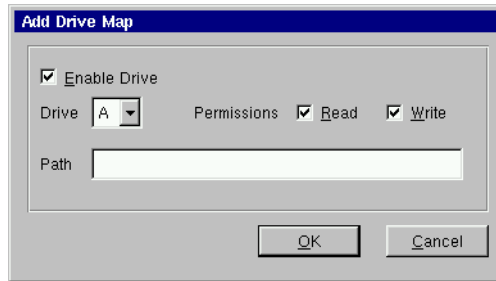


- 2 When the Global ICA Connection Properties tabbed dialog appears, select the **Drive Mapping** tab.



- 3 Click the **Enable Drive Mapping** checkbox.
- 4 Click the **Add** button.
- 5 When the **Add Drive Map** dialog appears, select the drive letter you would like to represent the USB peripheral device you are setting up and type the path of the drive in the path field.

**When finished Click OK.**



**Note:** Depending on the device you are connecting the path will be one of the following:

- Zip drive - /usb/zip
- Floppy Drive - /usb/floppy
- Cd drive - /usb/cdrom

**6 Click OK in the Global ICA Connection Properties tabbed dialog.**

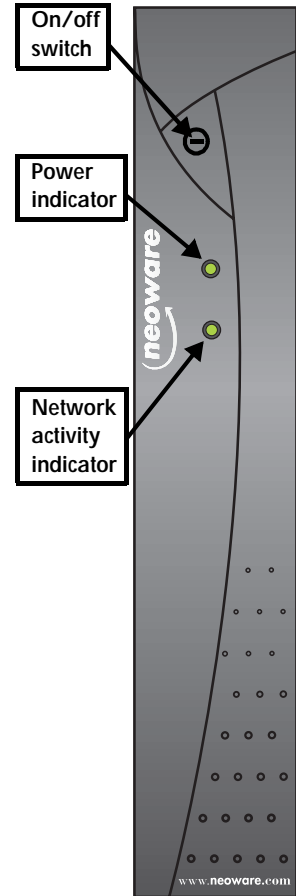
The USB peripheral will now work when using the NeoLinux operating system and when connecting to ICA sessions.

## Using the Front Panel

### Using the indicators and connectors

Here are the indicators and connectors on the Eon front panel.

- The *network activity indicator*.
- The *power indicator* lights when your Eon is powered on.
- **To turn on your Eon,** push in the triangular on/off ① switch on its front panel.
- **To turn off your Eon,** push the on/off switch again.



Eon front panel

## Arranging Your Work Area

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**Getting comfortable** These tips will help reduce eye strain and body fatigue when using your Eon:

- Adjust your chair seat level so that your feet are flat on the floor, your legs form a right angle with the floor, your knees are free of the chair seat, and your lower back is fully supported.
- Adjust the chair height so the keyboard and mouse are at elbow height so your wrists are straight and supported.
- Maintain a neutral neck posture with the top of the monitor no higher than your eye level.
- Adjust the monitor and lighting to reduce glare on the screen and to place the monitor at a correct distance for your vision.
- Take periodic breaks to stretch your arms and wrists and rest your eyes.

## CHAPTER 2

# Configuring Your Eon

*This chapter describes how to initially configure your Eon for your network.*

## Selecting the Settings

### Do you need to configure?

**FYI**

DHCP and BOOTP automatically supply the IP address and other setting for your Eon when it starts up.

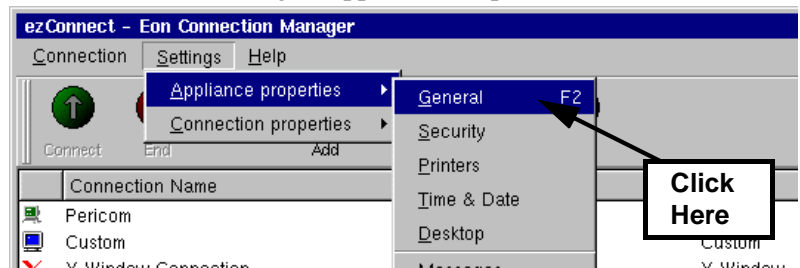
To use your Eon on a network, it must be assigned a unique Internet Protocol (IP) address for identification. Your network may also require a few other settings.

If your network uses a remote configuration service such as the Dynamic Host Configuration Protocol (DHCP) or the Bootstrap Protocol (BOOTP), your Eon may not need to be configured. In that case, all you do is turn on your Eon. Ask your system administrator if your network uses DHCP or BOOTP.

### Quick configuration procedure

#### 1 Access the NeoLinux General Settings:

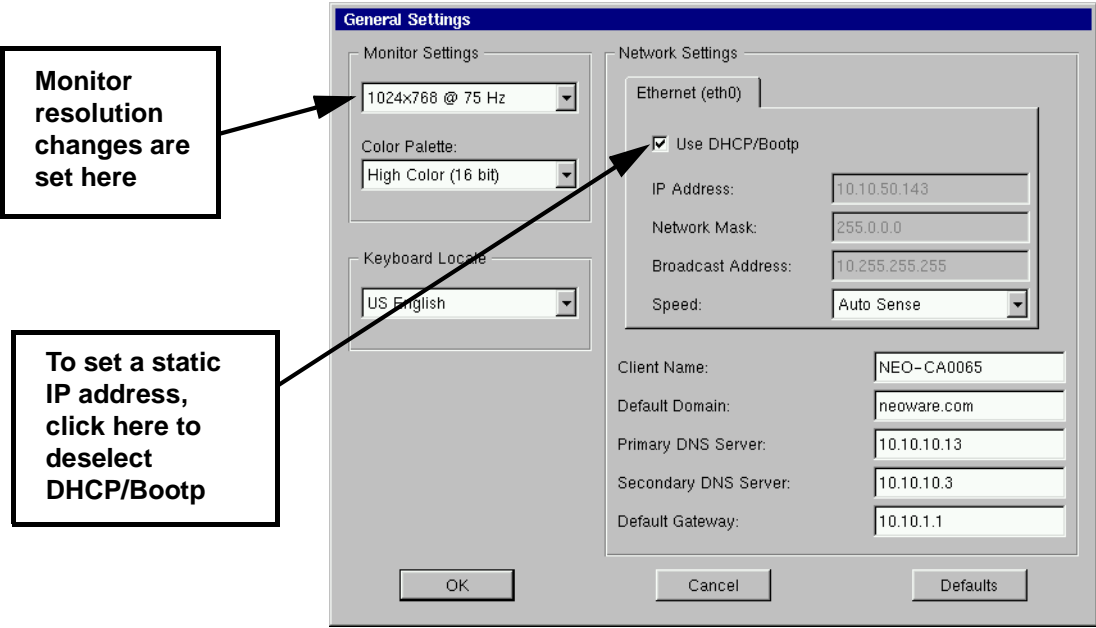
- In the ezConnect (the Neolinux Connection Manager) menu bar, select Settings | Appliance Properties | General.



- Or, press the F2 key.

2 The NeoLinux General Settings dialog

The General Settings dialog allows you to set and change basic network, keyboard, mode, and monitor resolution values for the Eon.



• *Monitor Settings:*

Select from the following monitor resolutions (and associated refresh rates in Hz)

16 bit maximum depth (65,536 colors)	8 bit maximum depth (256 colors)
640 x 480 (60, 72, 75, or 85)	1152 x 864 (75)
800 x 600 (60, 72, 75, or 85)	1280 x 1024 (60 or 75)
1024 x 768 (60, 70, 75, or 85)	

• *Keyboard locale:*

Select from a list of language-specific keyboard types.

**Note:** When a keyboard locale is chosen, the same keyboard locale will be set for ICA, RDP, and Pericom connections. In order for your keyboard to work properly during sessions, the



setting for the Keyboard Locale must match the Keyboard Layout setting in the connection properties for those connections. See the chapters dealing with the individual types of connections in order to determine how to set the keyboard layout for those connections.

- *Network Settings*

The following values may be set under Network Settings, where a tab exists for each interface:

**DHCP/Bootp Server:** Click here if your network uses DHCP or BOOTP.

**Static IP:** Click here to assign a static IP address to the appliance, then type the IP address for your Eon in the IP Address field in dotted-decimal format (for example, *10.10.10.10*).

**IP Address:** Uneditable (grayed-out) if DHCP is selected. The IP (Internet Protocol) address assigned to the appliance. Entered in a dotted-decimal format (for example, *10.10.10.10*).

**Network Mask:** Uneditable (grayed-out) if DHCP is selected. If needed, type a dotted-decimal subnet mask number. The network mask distinguishes your local network from a larger network. For example, *255.255.0.0*.

**Broadcast Address:** Uneditable (grayed-out) if DHCP is selected. If needed, type a dotted-decimal network mask number. Specify how broadcast requests are sent from your Eon to the network. Typically the setting is *255.255.255.255* or *0.0.0.0*. Ask your system administrator.

**Speed:** Select the bandwidth speed of your network Ethernet connection. This setting will only affect the onboard Realtek Ethernet on your Eon's motherboard.

**Client Name:** If needed, enter a client name. This name is used by UNIX/Linux systems as a hostname and by ICA and RDP servers as a Client Name.

**FYI**

The Domain Name Service (DNS) is a server-based program that translates server names into IP addresses.

**Default Domain:** If needed, type the domain name used by your local network for DNS (Domain Name Service). For example: *neoware.com* Ask your system administrator.

**Primary DNS Server:** If needed, type the IP address of a DNS server on your network. For Netscape Navigator to work properly, you should enter an address in this field.

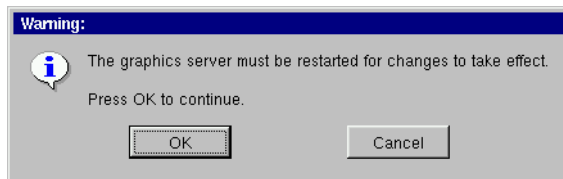
**Secondary DNS Server:** If desired, type the IP address of a second DNS server available to your appliance on the network.

**Default Gateway:** If your Eon and the DNS servers, or other routinely accessed servers, are on different networks, type the IP address of the router or gateway computer that connects them.

**3 Click OK.**

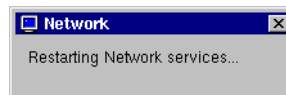
**4 Click OK on the Setup warning dialog**

- *Changes to monitor resolution:*



Changing your monitor resolution requires a restart of the graphics server. Click OK to restart the graphics server.

- *Changes to network settings:*



Changes to network settings, requires a restart of the appliance's network services. Click OK.

## CHAPTER 3

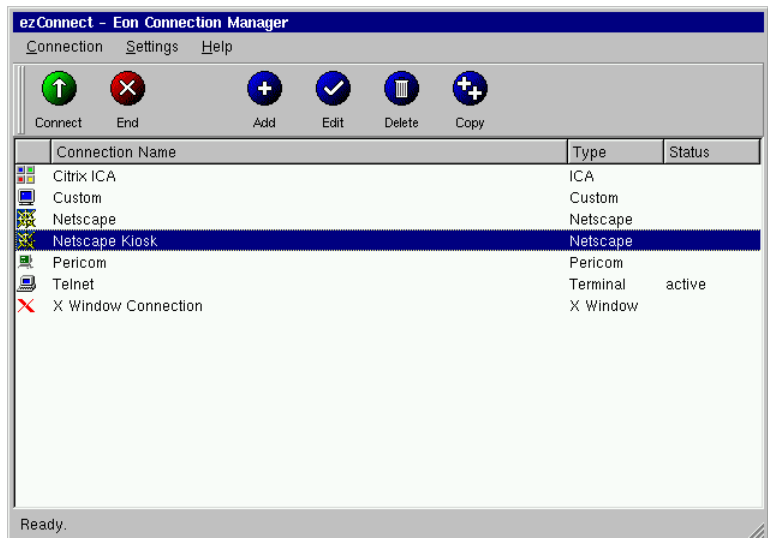
*ezConnect - The Eon Connection Manager*

*This chapter describes how to use ezConnect - the Eon Connection Manager, to create and use connections from your Eon to servers.*

## Managing Connections

### ezConnect

ezConnect is a connection manager that appears whenever your Eon starts. ezConnect lets you configure and manage connections to servers.



## Creating connections



- 1 If ezConnect isn't on screen, simultaneously press CTRL + ALT + END.
- 2 Click the Add button or select Connection | Add.
- 3 In the Add Connection dialog select the type of connection you would like to create from the drop-down menu and then click OK.

The Add New Connection wizard will start, prompting you to enter the configuration settings for the type of connection you chose to create, with a series of dialogs.

## Editing Connections



- 1 If ezConnect isn't on screen, simultaneously press CTRL + ALT + END.
- 2 Select the connection from the connection list that you would like to edit.
- 3 Click the Edit button or select Connection | Edit.
- 4 In the Edit Connection dialog select the tab that contains the configuration settings you would like to edit and make the appropriate changes. When finished, click OK.

When editing a connection the user is presented with a tab dialog that corresponds to the series of dialogs from the Add New Connection wizard. For a description of these dialogs see the Chapter that corresponds to the type of connection you would like to edit.

## Deleting Connections



- 1 If ezConnect isn't on screen, simultaneously press CTRL + ALT + END.
- 2 Select the connection from the connection list that you would like to delete.
- 3 Click the Delete button or select Connection | Delete.
- 4 When the delete confirmation message appears, click OK to delete the connection or click Cancel.

## Copying Connections



- 1 **If ezConnect isn't on screen, simultaneously press CTRL + ALT + END.**
- 2 **Select the connection from the connection list that you would like to copy.**
- 3 **Click the Copy button or select Connection | Copy.**

When the user copies a connection a new connection appears with the title of "Copy of (connection copied)."

## Using Connections

### Establishing a Connection



- 1 **If ezConnect isn't on screen, simultaneously press CTRL + ALT + END.**
- 2 **Select the connection from the connection list that you would like to run.**
- 3 **Click the Connect button, or select Connection | Connect.**

**Note:** Other ways of starting a connection include double clicking on the connection name, right clicking on a connection name and clicking connect in the window that appears, as well as selecting a connection and pressing the Enter key.

Your connection will start.

### Ending a Connection



- 1 **If ezConnect isn't on screen, simultaneously press CTRL + ALT + END.**
- 2 **Select the connection from the connection list that you would like to end.**
- 3 **Click the End button or select Connection | End.**

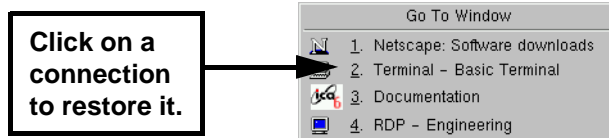
**Note:** If you disconnect or logout from within a session, then you will return to the ezConnect screen. To learn how this is done please consult the documentation concerning that connection.

Your connection will end.

## Switching between Connections

Once you have multiple connections started you can switch between them by

- **typing the key sequence CTRL + ALT + UP or DOWN arrow**
- **connecting to any active connection from within the ezConnect screen.**
- **or by accessing the Go To Window by clicking on the NeoLinux desktop background. Once the Go To Window appears click the active connection that you would like to use.**



## Session Management

A user can disconnect or close all of the sessions that are active on their Eon with a selection from the connections menu bar item.

- 1 **If ezConnect isn't on screen, simultaneously press CTRL + ALT + END.**
- 2 **Select Connection in the menu bar and then highlight Session by placing your mouse over it. This will cause a drill down menu to appear containing the following options:**
  - **Close All Connections** - This logs the user out of any active connection running on their Eon
  - **Restart** - This option disconnects the user from any active session (leaving them running on the server) and restarts the Eon.
- 3 **Select either Close All Connection or Restart.**

## Appliance Properties

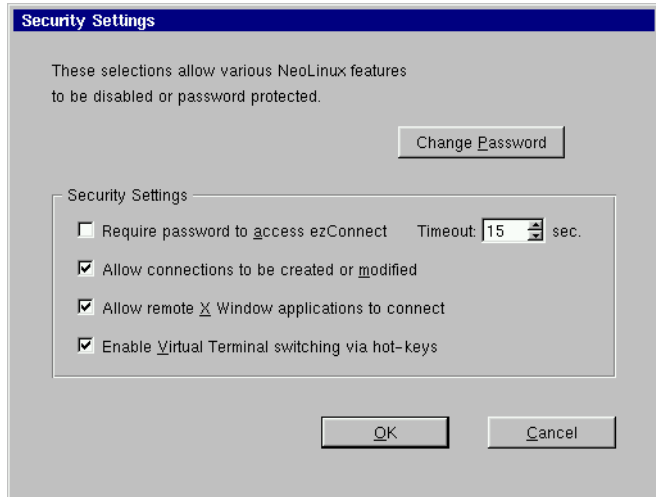
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### Security

- 1 **If ezConnect isn't on screen, simultaneously press CTRL + ALT + END.**

## 2 Select Settings | Appliance properties | Security.

The Security Settings dialog will open.



This dialog allows the system administrator to selectively set specific security options in order to limit a user's ability to make appliance setting changes. These security options include:

- **Set/Change Password (button)**

Click here to set or change the configuration password for the Eon.



- **Require password to access ezConnect** - Select this checkbox if you would like to require that the user type in the password in order to access the ezConnect connection manager. This option is applicable for appliance configurations where the end user is only to have access to a specific autostarted

connection. One example of a specific configuration, would be an appliance running a Netscape connection in Kiosk mode, set to autostart on appliance startup.

**Timeout** - Set the amount of time to allow the user to enter the password to access ezConnect.

- **Allow connections to be created or modified** - Select this checkbox to allow the user to create and configure connection in ezConnect on the Eon.
- **Allow remote X Window application to connect** - Select this checkbox to allow X window applications running on a remote server to access your appliance. This does not affect X window connections.

**Note:** Selecting this feature can create a security risk by allowing people to access an appliance remotely.

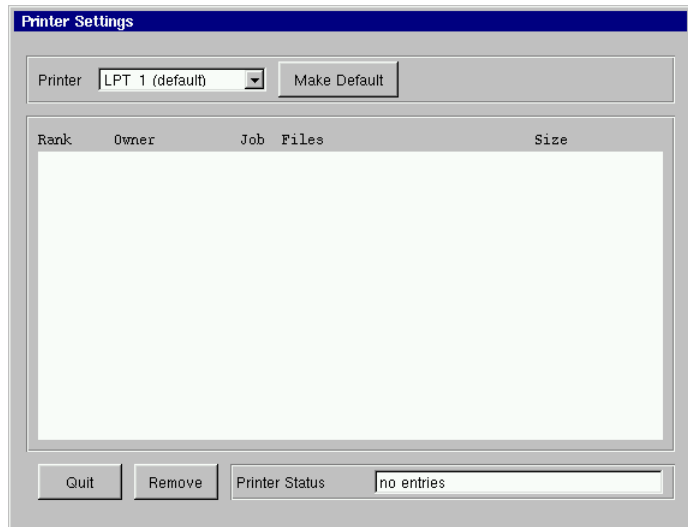
- **Enable Virtual Terminal switching via hotkeys** - Select this checkbox to allow the user to switch between Virtual Terminal connections using hotkeys. This can be accomplished by typing the key combination ALT + SYSRQ and then typing a Function key. For example, type ALT + SYSRQ and then type F3 in order to access a diagnostic console. To return from a Virtual Terminal type ALT+F4.

## Printers

- 1 **If ezConnect isn't on screen, simultaneously press CTRL + ALT + END.**
- 2 **Select Settings | Appliance properties | Printers.**



The Printer Settings dialog will open.



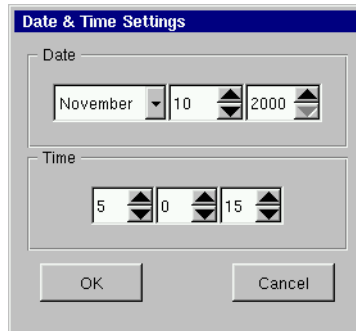
This dialog is a graphical print spool manager that allows you to manage your local print jobs. It allows you to choose a default printer, and remove print jobs that are waiting in the queue. The user can also determine the status of the printer they are using.

**Note:** The Printer Settings dialog only handles print jobs that originate on your local appliance(i.e. - printing from a terminal emulation connection or from a Netscape connection). It will not handle print jobs that come from external connections such as the ICA client.

## Setting the Date and Time

- 1 If ezConnect isn't on screen, simultaneously press **CTRL + ALT + END**.
- 2 Select **Settings | Appliance properties | Time & Date**.

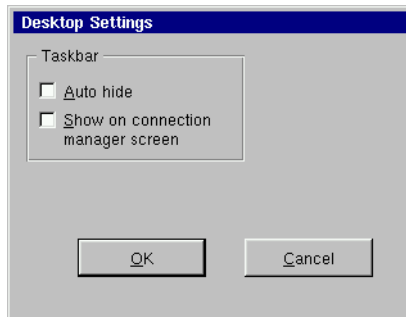
The Date & Time Settings dialog will appear on your screen.



- 3 **Adjust the month, day, and year if incorrect.**
- 4 **Adjust the time (using the 24-hour clock) for your location.**
- 5 **Click OK to accept the changes.**

## Desktop Settings

- 1 **If ezConnect isn't on screen, simultaneously press CTRL + ALT + END.**
- 2 **Select Settings | Appliance properties | Desktop.**  
The Desktop Settings dialog will appear on your screen.



- 3 **Choose whether you would like the Taskbar of the NeoLinux desktop to Auto hide and/or Show on the ezConnect screen. When finished, click OK**

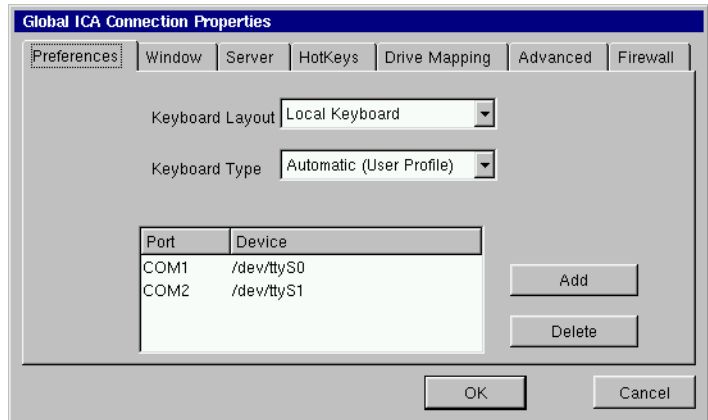
## System Messages and the Console Window

The System Messages is a diagnostic log of system error messages and other information. The Console Window is used by administrators to view system directories and files. To open them, click Settings | Appliance properties | Messages or Console from the ezConnect menu bar.

## Connection Properties

### Global ICA Settings

When a user clicks Settings | Connection properties | Global ICA Settings, a tabbed dialog appears allowing the user to customize settings that apply to all ICA connections defined on their Eon.



These settings include:

- **Preferences** - This tab includes fields for setting the Keyboard layout and type, as well as port and device settings.  
**Note:** In order for your keyboard to work properly during an ICA session, the setting for the Keyboard Layout must either be set to "Local Keyboard" or it must match the Keyboard Locale setting in the Neolinux General settings dialog (see "Keyboard locale:" on page 24).
- **Window** - This tab allows the user to set the number of colors and the screen size of their display.

- **Server** - This tab allows the user to define a list of primary citrix servers that can be accessed to locate the list of possible servers to connect to using an ICA connection.
- **Hotkeys** - This tab allows the user to set standard hotkey combinations.
- **Drive Mapping** - This tab will allow the user to specify appliance mounted directories or drives that they would like to access within their ICA session.
- **Advanced** - This tab allows the user to set specific ICA WFCli-ent and Thinwire key item value registry entries.  
**Note:** Modifications to these registry entries can cause the ICA client to not run.
- **Firewall** - This tab allows the user to configure the ICA client to connect to a Citrix server through a firewall.

## CHAPTER 4

*ICA Connections*

*This chapter describes how to create and edit the configuration of ICA connections.*

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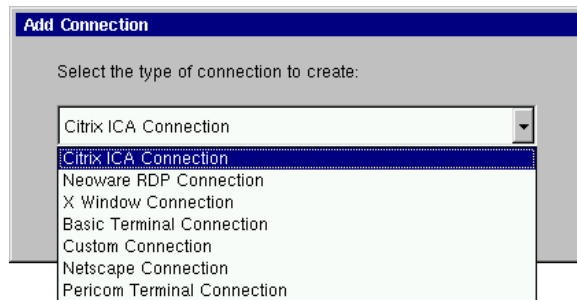
## Configuring ICA Connections

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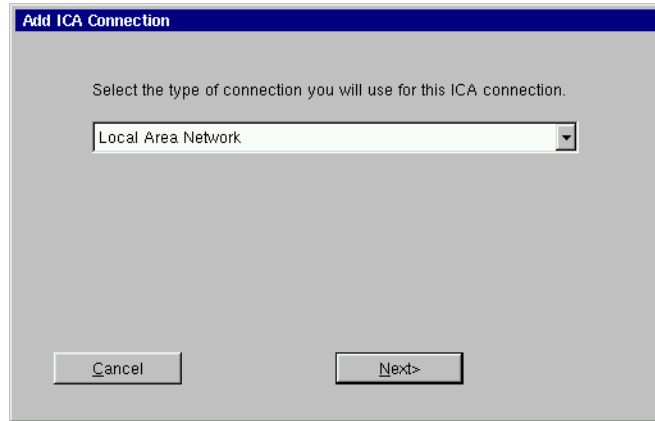
ICA is a network protocol used by Windows based servers running Citrix MetaFrame, WinFrame, or CDS. After you have clicked the add button in ezConnect, follow these steps to properly setup your new ICA connection.

### Creating an ICA connection

- 1 In the Add Connection dialog, select Citrix ICA Connection from the drop-down menu. When finished, click OK.

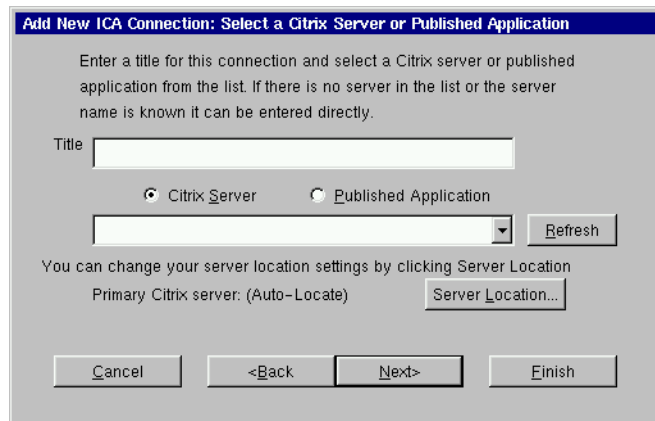


- 2 **Select the type of network connection from the drop-down menu.**



When finished, click Next.

- 3 **In the Select a Citrix Server or Published Application dialog type a title for your connection and select either a Citrix Server or Published Application. Then select the server or application you wish to connect to from the drop-down menu.**

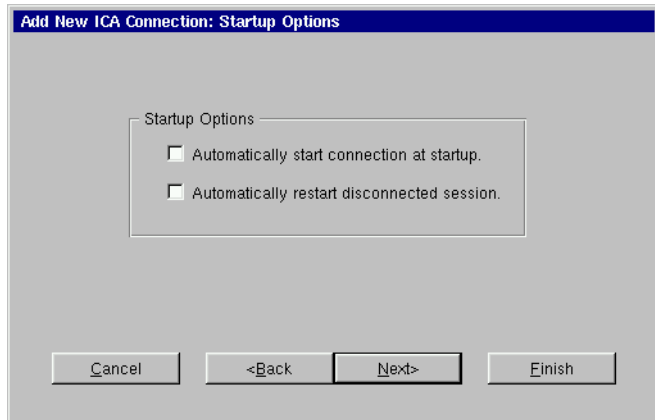


**If you need to set another primary Citrix server, click the Server Location button. For more information concerning the dialog that opens see the explanation of the server tab in the Global ICA Settings section of the ezConnect chapter.**

**When finished, click Next.**

**Note:** If there is no server or application listed in the drop-down menu, and you know the name, then it can be entered directly.

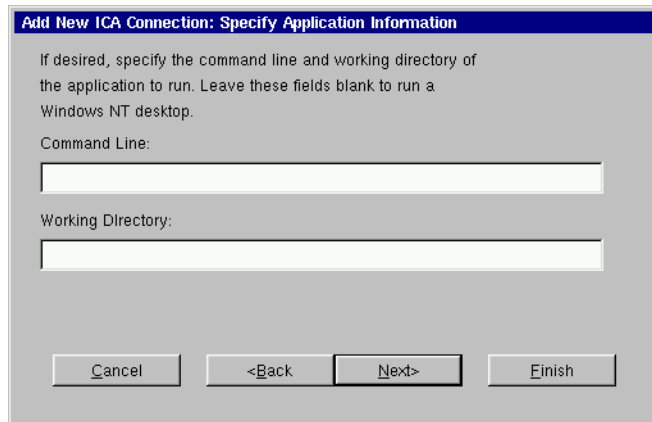
- 4 In the Startup Options dialog, you can select whether you would like this connection to automatically start at startup, and/or automatically restart the connection after it has become disconnected.**



**When finished, or if you do not wish to enable these options, click Next.**

- 5 In the Specify Application Information dialog enter the command line and Working Directory of the application you wish to run. If you wish only to run a Windows NT or 2000 desk-**

**top, leave these fields blank.**

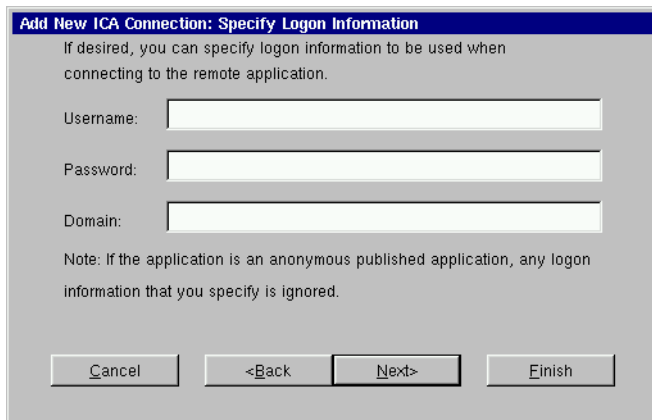


The dialog box has a title bar that reads "Add New ICA Connection: Specify Application Information". Below the title bar, there is instructional text: "If desired, specify the command line and working directory of the application to run. Leave these fields blank to run a Windows NT desktop." There are two text input fields: "Command Line:" and "Working Directory:". At the bottom of the dialog, there are four buttons: "Cancel", "<Back", "Next>", and "Finish".

**When finished, click Next.**

**Note:** If you chose to use a published application in the Select a Citrix Server or Published Application dialog, then you will not be able to specify this information.

**6 If you want, specify logon information, and then click Next.**



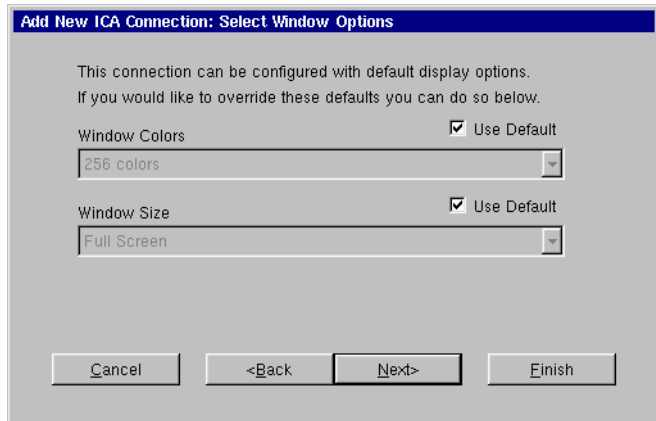
The dialog box has a title bar that reads "Add New ICA Connection: Specify Logon Information". Below the title bar, there is instructional text: "If desired, you can specify logon information to be used when connecting to the remote application." There are three text input fields: "Username:", "Password:", and "Domain:". Below these fields, there is a note: "Note: If the application is an anonymous published application, any logon information that you specify is ignored." At the bottom of the dialog, there are four buttons: "Cancel", "<Back", "Next>", and "Finish".

**Note:** If you don't type logon information now, it will be requested when the connection starts.

**7 In the Select Window Option dialog you can select specific Window Colors and Size options by deselecting the Use Default option and then choosing the setting from the drop-**

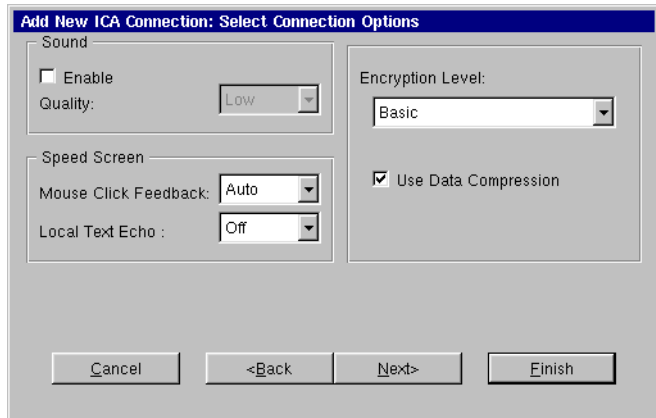


down menus.



When finished, or if you would like to use the default settings, click Next.

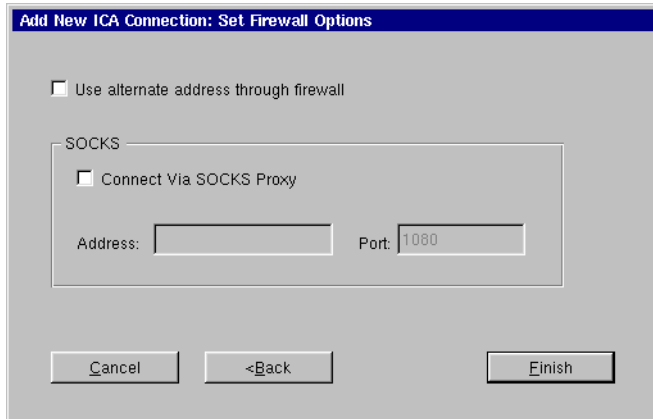
- 8 If needed, select sound settings, speed screen settings, encryption level, and whether you would like to use data compression in the Select Connection Options dialog.



When finished, or if you do not wish to enable these options, click Next.

- 9 Click in the checkbox if you would like to use an alternate address when connecting through firewalls. Click in the

**SOCKS checkbox if you would like to connect via a SOCKS proxy server. If so, specify the address and port for the proxy to use.**



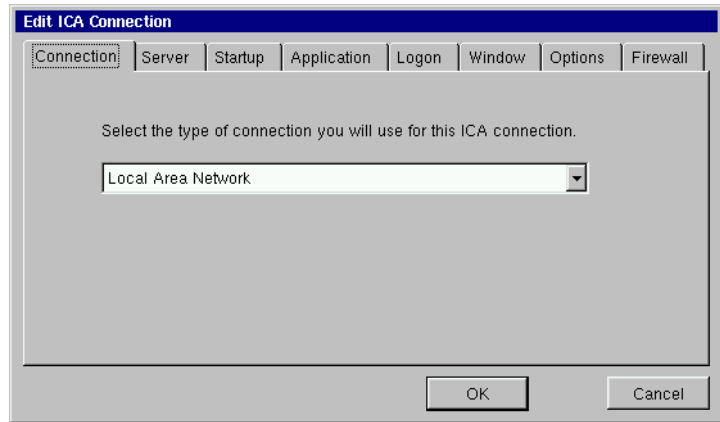
**When finished, or if you do not wish to enable these options, click Finish.**

The ICA connection will appear in the ezConnect connection list.

## **Editing an ICA connection**

When editing an ICA connection, the user is presented with a tabbed dialog, with each tab corresponding to the series of dialogs contained in the Add ICA Connection wizard. For specific information

concerning the detailed settings contained in these tabs, refer to the Creating an ICA connection instructions above.





## CHAPTER 5

***RDP Connections***

*This chapter describes how to create and edit the configuration of RDP connections.*

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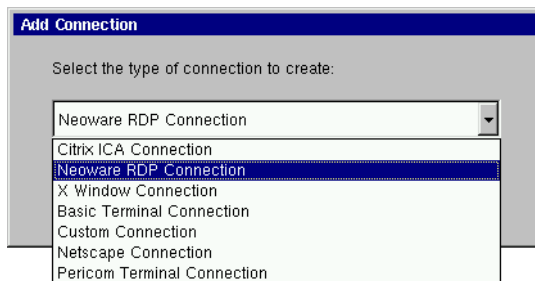
## Configuring RDP Connections

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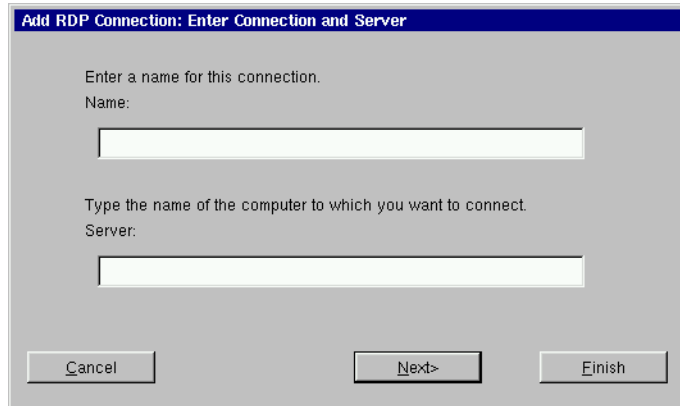
RDP connections utilize the open source RDP client in order to connect to Windows NT Terminal Server and Windows 2000 Servers using the RDP protocol. After you have clicked the add button in ezConnect, follow these steps to properly setup a new RDP connection.

### Creating an RDP connection

- 1 **In the Add Connection dialog, select Neoware RDP Connection from the drop-down menu. When finished, click OK.**



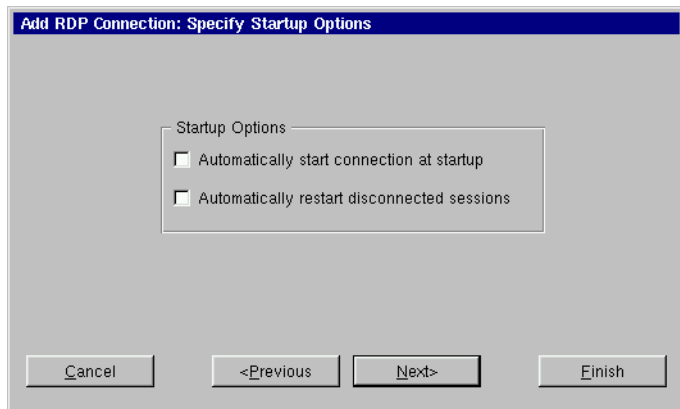
- 2 In the Enter Connection and Server dialog type a title for your connection in the name field and then type the name of the server you would like to connect to in the Server field. When finished click Next or Finish.**



The screenshot shows a dialog box titled "Add RDP Connection: Enter Connection and Server". It contains two text input fields. The first field is labeled "Name:" and the second is labeled "Server:". Below the fields are three buttons: "Cancel", "Next>", and "Finish".

**Note:** By clicking the Finish button at the end of this step or any subsequent step a connection will be created using the default settings for the remaining configuration options.

- 3 In the Startup Options dialog, you can select whether you would like this connection to automatically start at startup, and/or automatically restart the connection after it has become disconnected.**



The screenshot shows a dialog box titled "Add RDP Connection: Specify Startup Options". It contains a group box labeled "Startup Options" with two checkboxes: "Automatically start connection at startup" and "Automatically restart disconnected sessions". Below the group box are four buttons: "Cancel", "<Previous", "Next>", and "Finish".

**When finished, or if you do not wish to enable these options,**

click **Next** or **Finish**.

- 4 In the **Specify Application Information** dialog, select whether you would like to display the desktop, or if you would like an application to start when the connection is established. Be sure to specify the **Application File Name** (command line) and a **Working Directory** for an application that you would like to start when the connection is established. When finished, click **Next** or **Finish**.

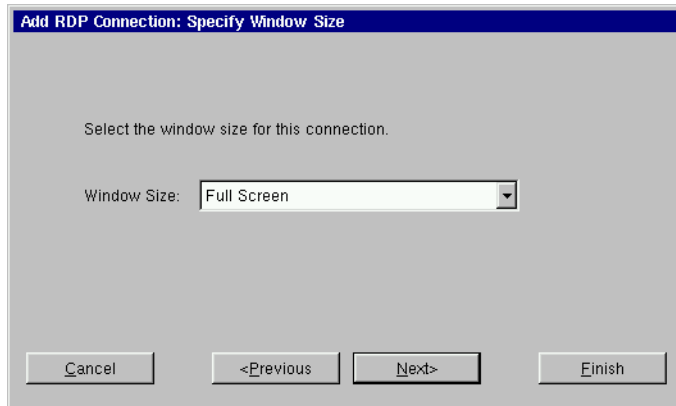
The dialog box has a title bar that reads "Add RDP Connection: Specify Application Information". The main text area contains the following instructions: "On connection, the Windows NT desktop is displayed by default. To start an application when you connect, select Application File Name and type its name." Below this text are two radio buttons: the first is labeled "Desktop" and is selected (indicated by a filled circle); the second is labeled "Application File Name:" and is unselected. Below the radio buttons is a text input field. Further down, another instruction reads: "When you specify an application, you can also specify a working directory." Below this is a label "Working directory:" followed by another text input field. At the bottom of the dialog are four buttons: "Cancel", "<Previous", "Next>", and "Finish".

- 5 If you want, specify logon information. When finished, click **Next** or **Finish**.

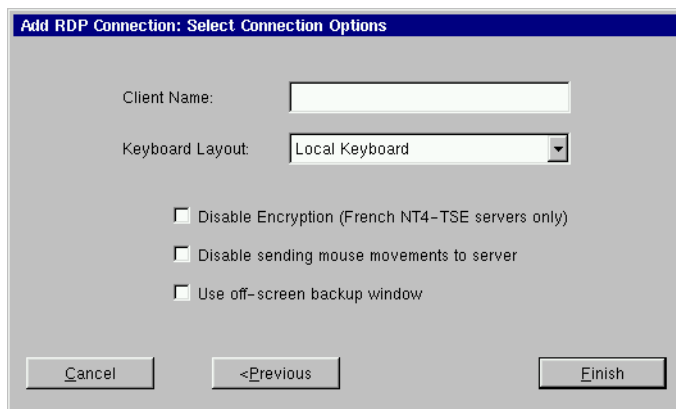
The dialog box has a title bar that reads "Add RDP Connection: Specify Logon Information". The main text area contains the following instruction: "If desired, you can specify logon information to be used when connecting to the remote application." Below this text are three text input fields, each preceded by a label: "Username:", "Password:", and "Domain:". At the bottom of the dialog are four buttons: "Cancel", "<Previous", "Next>", and "Finish".

**Note:** If you don't type logon information now, it will be requested when the connection starts.

- 6 In the Specify Window Size dialog decide whether you would like the connection to be Full Screen or Windowed. If you would like your connection to be windowed then choose the size you would like your connection window to be. When finished, click Next or Finish.



- 7 In the Select Connection Options dialog, specify the options you would like applied to the RDP connection you are creating.



The following options can be applied to RDP connections

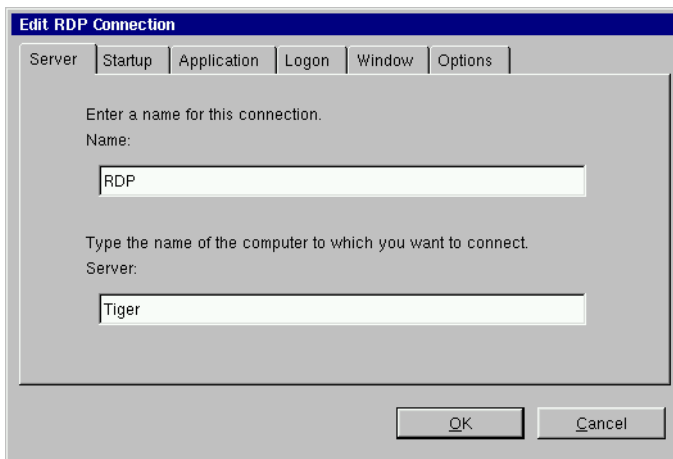


- **Client Name** - In this field you can specify the RDP client name.  
**Note:** If the Client Name is left blank then the RDP connection will use the Client Name in the General Settings dialog (see “Network Settings” on page 25).
- **Keyboard Layout** - Select the type of keyboard you are using.  
**Note:** The setting for the Keyboard Layout must either be set to "Local Keyboard" or it must match the Keyboard Locale setting in the Neolinux General settings dialog (see “Keyboard locale:” on page 24).
- **Disable Encryption** - Selecting this checkbox will disable encryption so that your appliance can connect to French Windows NT4 servers running Terminal Server Edition.
- **Disable sending mouse movements to server** - This option reduces the amount of network traffic and should be used for low bandwidth RDP connections.
- **Use off-screen backup window** - This improves the screen refresh.  
**Note:** This option uses system memory and can result in slight performance decrease.

## Editing an RDP connection

When editing an RDP connection, the user is presented with a tabbed dialog, with each tab corresponding to the series of dialogs contained in the Add RDP Connection wizard. For specific informa-

tion concerning the detailed settings contained in these tabs, refer to the Creating a RDP connection instructions above.



The image shows a screenshot of the 'Edit RDP Connection' dialog box. The dialog has a title bar with the text 'Edit RDP Connection'. Below the title bar is a tabbed interface with six tabs: 'Server', 'Startup', 'Application', 'Logon', 'Window', and 'Options'. The 'Server' tab is currently selected. Inside the 'Server' tab, there are two text input fields. The first field is labeled 'Name:' and contains the text 'RDP'. The second field is labeled 'Server:' and contains the text 'Tiger'. At the bottom right of the dialog, there are two buttons: 'OK' and 'Cancel'.

## CHAPTER 6

# *Basic Terminal Connections*

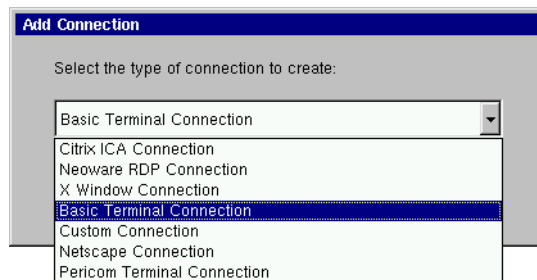
*This chapter describes how to create and edit Basic Terminal connections.*

## Configuring Basic Terminal Connections

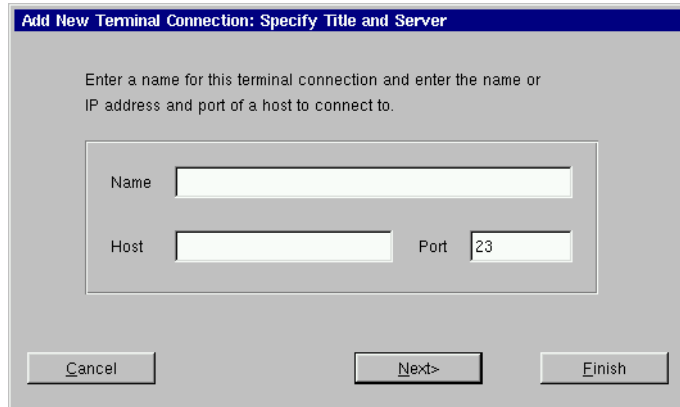
A Basic Terminal connection allows the user to connect to a UNIX, or Linux server, using a Telnet session. This differs from the more full featured Pericom terminal emulation which allows the user to select from different terminal emulations, print from terminal sessions, create macros, and run scripts in sessions. For more information on using Pericom terminal emulation server connections, see “Pericom Terminal Connections” on page 69. After you have clicked the add button in ezConnect, follow these steps to properly setup a new Basic Terminal connection.

### Creating a Basic Terminal connection

- 1 In the Add Connection dialog, select Basic Terminal Connection from the drop-down menu. When finished, click OK.



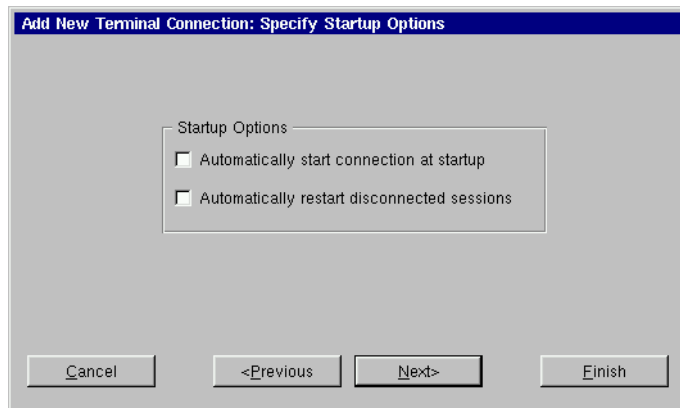
- 2 In the Specify Title and Server dialog, enter a title for your connection. Then enter the name or IP address and the port of a host to connect to. When finished, click Next or Finish.**



The dialog box has a title bar that reads "Add New Terminal Connection: Specify Title and Server". Below the title bar, there is a text prompt: "Enter a name for this terminal connection and enter the name or IP address and port of a host to connect to." Below this prompt is a form with three input fields: "Name" (a single-line text box), "Host" (a single-line text box), and "Port" (a single-line text box containing the value "23"). At the bottom of the dialog are three buttons: "Cancel", "Next>", and "Finish".

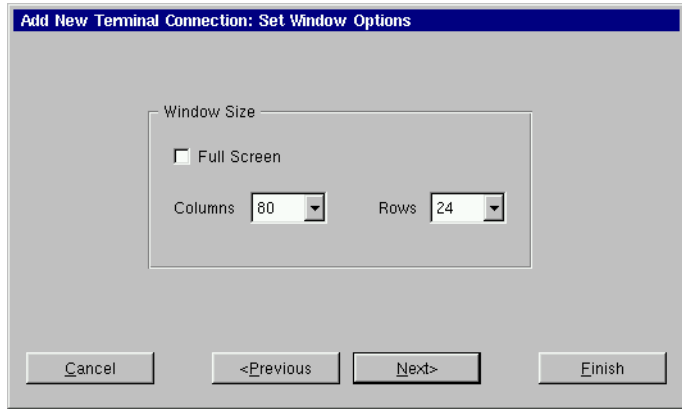
**Note:** By clicking the Finish button at the end of this step or any subsequent step a connection will be created using the default settings for the remaining configuration options.

- 3 In the Startup Options dialog, you can select whether you would like this connection to automatically start at startup, and/or automatically restart the connection after it has become disconnected. When finished, or if you do not wish to enable these options, click Next or Finish.**

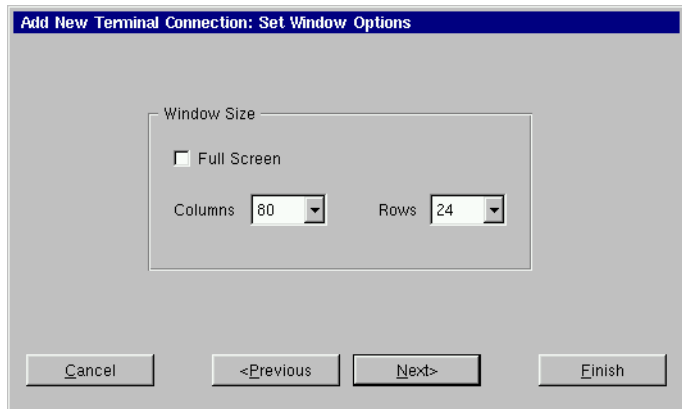


The dialog box has a title bar that reads "Add New Terminal Connection: Specify Startup Options". Below the title bar, there is a section titled "Startup Options" which contains two checkboxes: "Automatically start connection at startup" and "Automatically restart disconnected sessions". Both checkboxes are currently unchecked. At the bottom of the dialog are four buttons: "Cancel", "<Previous", "Next>", and "Finish".

- 4 If you want, select a window size for your connection, and then click Next.

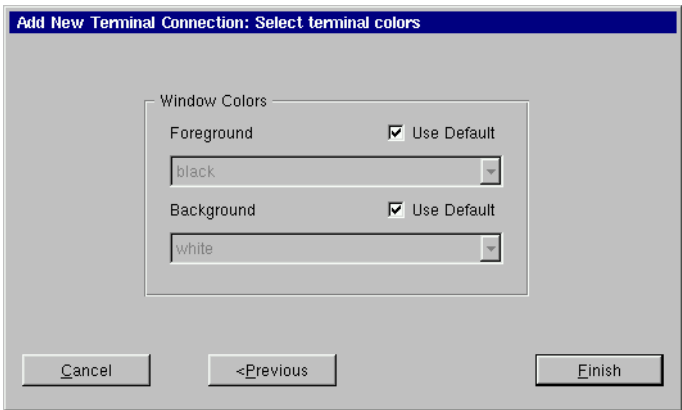


- 5 If you would like to specify which font size to use, uncheck the Use Default checkbox, and select the font size you would like to use from the drop-down list. When finished, click Next.



- 6 If you would like to specify the foreground and background color of your connection, uncheck the Use Default checkboxes, and select the colors you would like to use from the

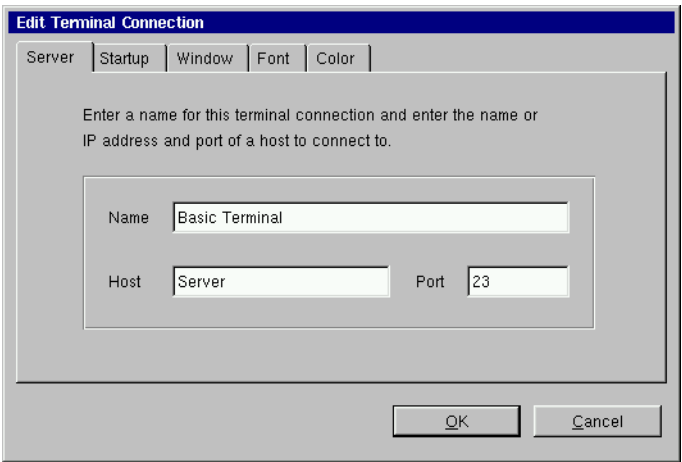
**drop-down lists. When finished, click Finish.**



The Basic Terminal connection will appear in the ezConnect connection list.

**Editing a Basic Terminal connection**

When editing a Basic Terminal connection, the user is presented with a tabbed dialog, with each tab corresponding to the series of dialogs contained in the Add Terminal Connection wizard. For specific information concerning the detailed settings contained in these tabs, refer to the Creating a Basic Terminal connection instructions above.



## CHAPTER 7

# Netscape Connections

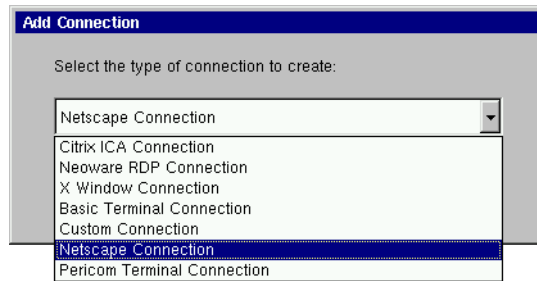
*If your Eon has the optional Netscape software installed, then this chapter describes how to create and edit Netscape connections.*

## Configuring Netscape Connections

A Netscape connection allows the user to establish a connection to the Internet or a local intranet site using the embedded Netscape client. After you have clicked the add button in ezConnect, follow these steps to properly setup a new Netscape connection.

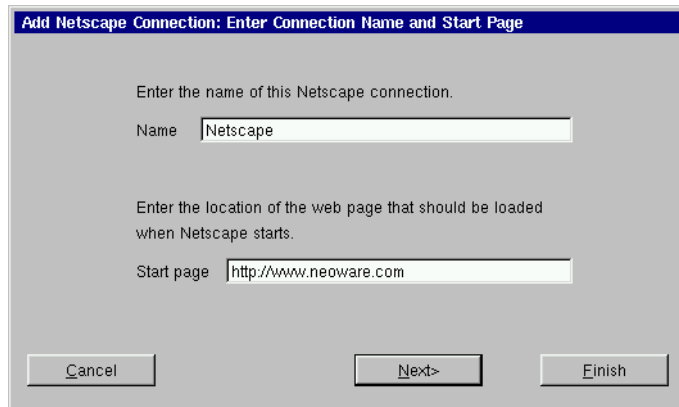
### Creating a Netscape connection

- 1 In the Add Connection dialog, select Netscape Connection from the drop-down menu. When finished, click OK.



- 2 In the Enter Connection Name and Start Page dialog, enter a title for your connection in the Name field, and then specify the url (uniform resource locator) of the web page you would like to appear when you start the connection. When

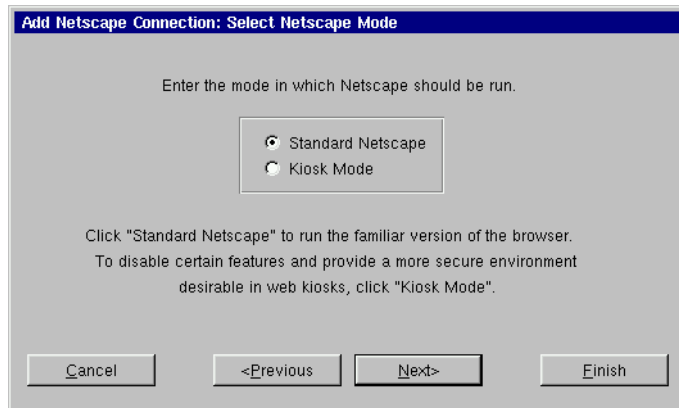
**finished, click Next or Finish.**



The dialog box has a title bar that reads "Add Netscape Connection: Enter Connection Name and Start Page". Inside, there is a text label "Enter the name of this Netscape connection." followed by a text input field containing the word "Netscape". Below this, there is another text label "Enter the location of the web page that should be loaded when Netscape starts." followed by a text input field containing the URL "http://www.neoware.com". At the bottom of the dialog, there are three buttons: "Cancel", "Next>", and "Finish".

**Note:** By clicking the Finish button at the end of this step or any subsequent step a connection will be created using default settings for the remaining options.

- 3 In the Select Netscape Mode dialog, choose whether you would like Netscape to run in either the "Standard Netscape" or "Kiosk Mode." When finished, click Next or Finish.**

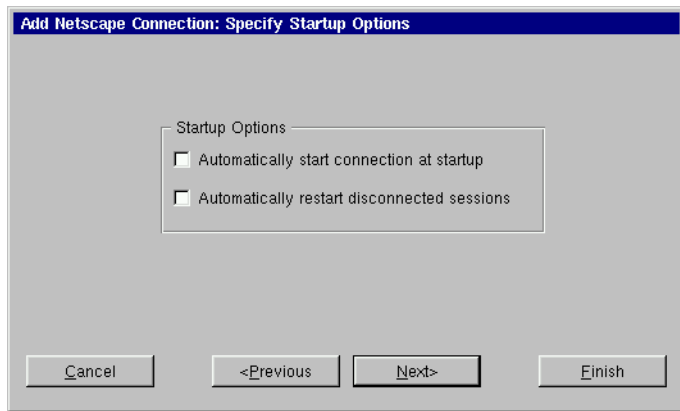


The dialog box has a title bar that reads "Add Netscape Connection: Select Netscape Mode". Inside, there is a text label "Enter the mode in which Netscape should be run." followed by a group box containing two radio button options: "Standard Netscape" (which is selected) and "Kiosk Mode". Below the group box, there is explanatory text: "Click 'Standard Netscape' to run the familiar version of the browser. To disable certain features and provide a more secure environment desirable in web kiosks, click 'Kiosk Mode'." At the bottom of the dialog, there are four buttons: "Cancel", "<Previous", "Next>", and "Finish".



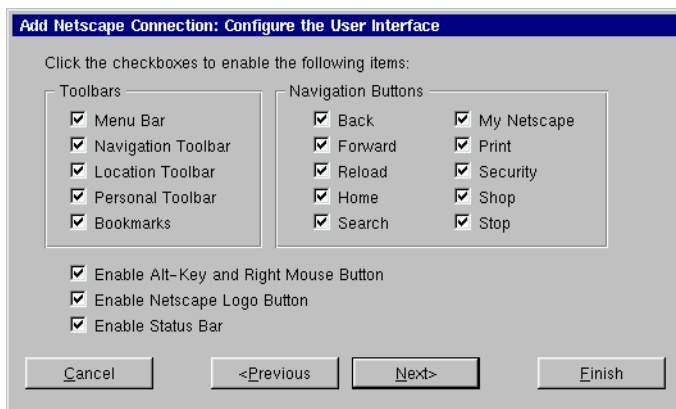
**Note:** The Netscape Kiosk mode runs the browser in a full-screen mode and allows the administrator to disable certain features of the Netscape Browser in order to provide the users of this connection with a more secure connection. This is accomplished in step 5 of the Add Netscape Connection Wizard.

- 4 **In the Startup Options dialog, you can select whether you would like this connection to automatically start at startup, and/or automatically restart the connection after it has become disconnected. If you are creating a Netscape Kiosk connection, click Next. If you are creating a Standard Netscape connection, click Finish.**



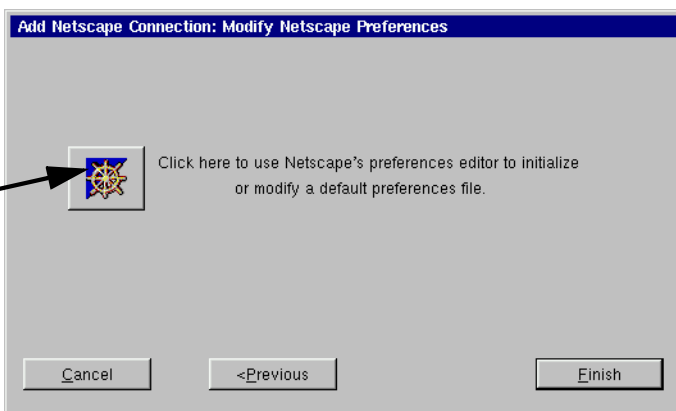
- 5 **If you chose the Kiosk Mode in step 3, the Configure the User Interface dialog will appear. In the Configure the User Interface dialog, choose which features you would like enabled or disabled in the Netscape browser used for this connection. To enable a feature it must have a check in its corresponding checkbox. To disable a feature, the corresponding checkbox must be empty. Set the features to either enabled or disabled.**

**When finished, click Next.**



- 6 If you want, click on the icon in the Modify Netscape Preferences dialog in order to start the Netscape browser preferences editor.**

**If you have disabled the menu bar in step 5, clicking here opens the Netscape Preferences Editor which can only be accessed from the menu bar.**



#### **FYI**

The Netscape Preferences Editor allows changes to be made to the software appearance, font, color, home page, history, programming language support, cookies, cache, and proxy settings.

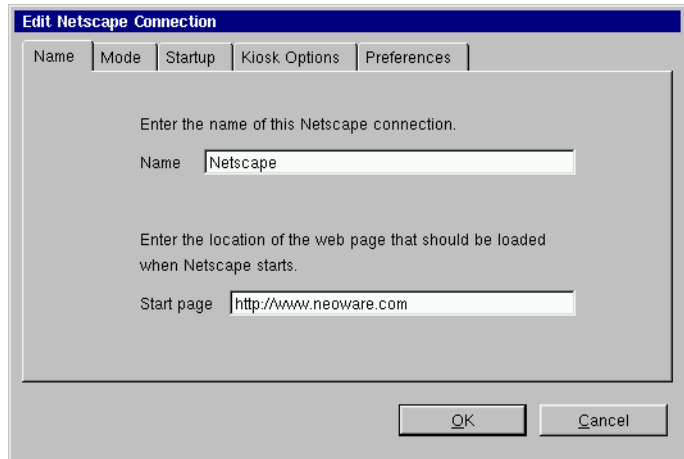
**Once you have finished modifying the Netscape Preferences, click OK and then select Exit from the File menu in the Netscape browser. Then select Finish in the Modify Netscape Preferences dialog to complete the Netscape connection.**

**Note:** For more information on editing the Netscape browser preferences, refer to Netscape's documentation.

The Netscape connection will appear in the ezConnect connection list.

### Editing a Netscape connection

When editing a Netscape connection, the user is presented with a tabbed dialog, with each tab corresponding to the series of dialogs contained in the Add Netscape Connection wizard. For specific information concerning the detailed settings contained in these tabs, refer to the Creating a Netscape connection instructions above.



### Printing Netscape pages

The local Netscape Navigator browser prints to PostScript printers only.

Make sure the printer connected to your Eon is turned on and not currently printing other files.

- **To print Netscape pages**, click File | Print from the Netscape menus, and then click Print.

**Note:** If you are using any printer other than your default, you must first specify that printer in the /writable/sys/printcap file. You can then specify that printer by typing lpr -P (printername) in the Print Command field, located in the Netscape Print Dialog.



## CHAPTER 8

# *X Window Connections*

*If your Eon contains this software option, then this chapter describes how to create and edit X Window connections.*

---

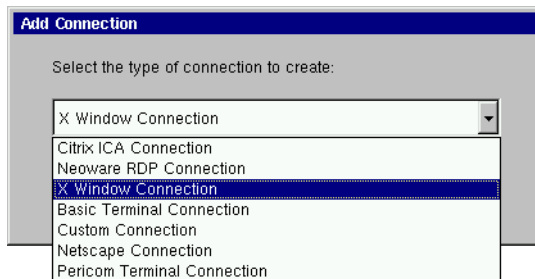
## Configuring X Window Connections

---

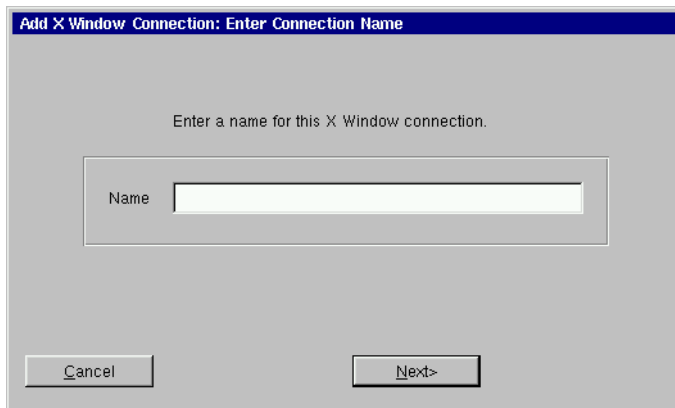
An X Window connection allows the user to connect to XDM servers for remote X desktops. After you have clicked the add button in ezConnect, follow these steps to properly setup a new X Window connection.

### Creating an X Window connection

- 1 In the Add Connection dialog, select X Window Connection from the drop-down menu. When finished, click OK.

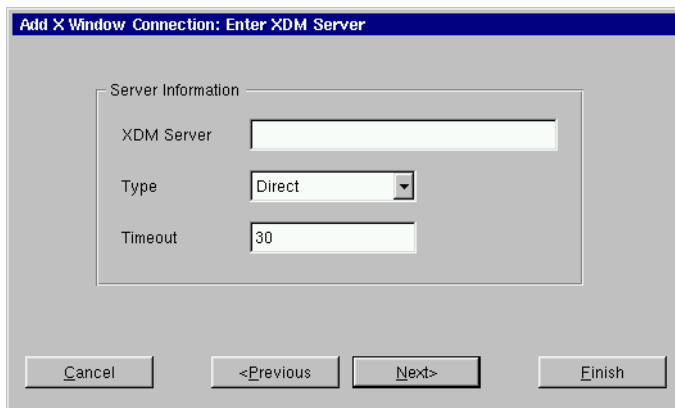


- 2 **Enter a name for your X Window connection. When finished, click Next.**



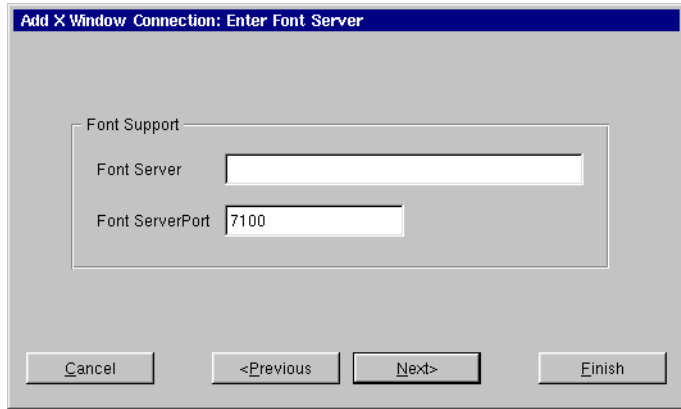
The dialog box has a blue title bar with the text "Add X Window Connection: Enter Connection Name". The main area is light gray and contains the instruction "Enter a name for this X Window connection." Below this is a text input field with the label "Name" to its left. At the bottom, there are two buttons: "Cancel" on the left and "Next>" on the right.

- 3 **In the Enter XDM Server dialog, enter the name of the XDM server you wish to connect to, and then specify the type of X connection you are creating. When finished, click Next.**



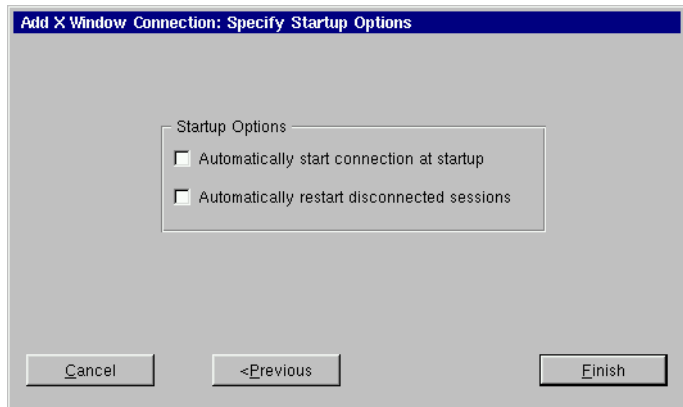
The dialog box has a blue title bar with the text "Add X Window Connection: Enter XDM Server". The main area is light gray and contains a section titled "Server Information" in a smaller gray box. Inside this section are three fields: "XDM Server" (a text input field), "Type" (a dropdown menu with "Direct" selected), and "Timeout" (a text input field with "30" entered). Below the "Server Information" box are four buttons: "Cancel" on the far left, "<Previous" next to it, "Next>" next to that, and "Finish" on the far right.

- 4 **Enter the font server and the font server port you wish to use. When finished, click Next.**



The dialog box titled "Add X Window Connection: Enter Font Server" has a blue title bar. It contains a "Font Support" section with two input fields: "Font Server" (empty) and "Font ServerPort" (containing "7100"). At the bottom, there are four buttons: "Cancel", "<Previous", "Next>", and "Finish".

- 5 **In the Startup Options dialog, you can select whether you would like this connection to automatically start at startup, and/or automatically restart the connection after it has become disconnected. When finished, or if you do not wish to enable these options, click Finish.**

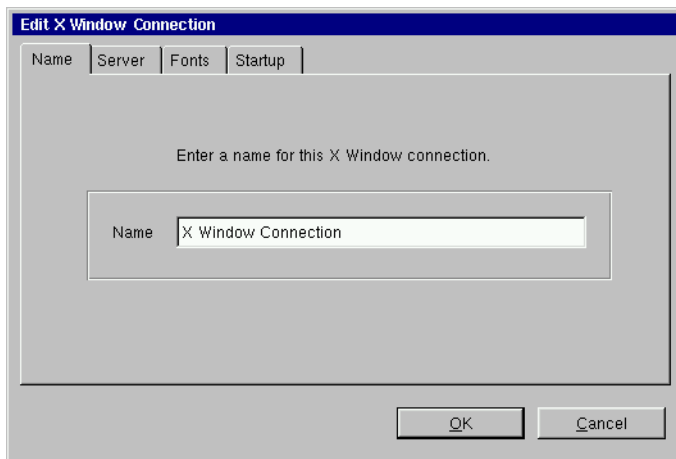


The dialog box titled "Add X Window Connection: Specify Startup Options" has a blue title bar. It contains a "Startup Options" section with two checkboxes: "Automatically start connection at startup" and "Automatically restart disconnected sessions", both of which are unchecked. At the bottom, there are three buttons: "Cancel", "<Previous", and "Finish".

The X Window connection will appear in the ezConnect connection list.

### Editing an X Window connection

When editing an X Window connection, the user is presented with a tabbed dialog, with each tab corresponding to the series of dialogs contained in the Add X Window connection wizard. For specific information concerning the detailed settings contained in these tabs, refer to the Creating an X Window connection instructions above.





## CHAPTER 9

# Custom Connections

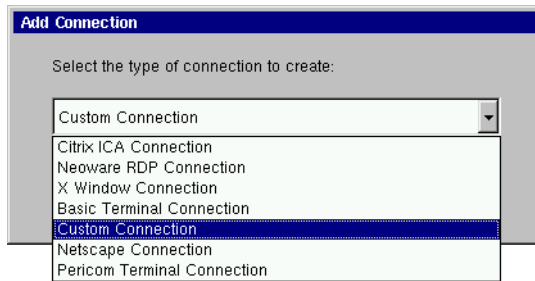
*If your Eon has this software option, then this chapter describes how to create a Custom connection.*

## Configuring Custom Connections

A Custom connection allows the user to define an executable command that is run as if from a command line in order to start a Connection. After you have clicked the add button in ezConnect, follow these steps to properly setup a Custom connection.

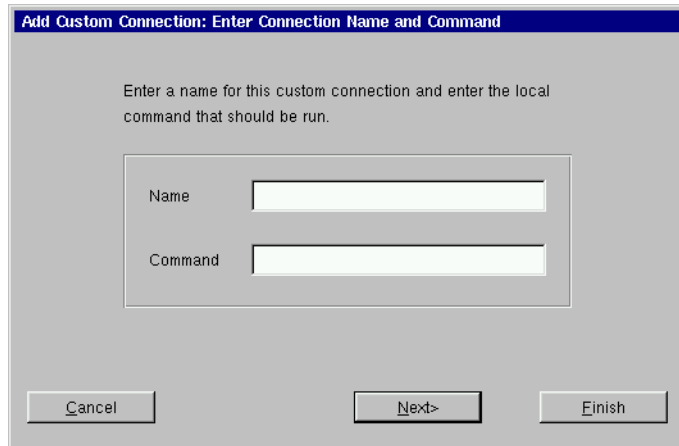
### Creating a Custom connection

- 1 In the Add Connection dialog, select Custom Connection from the drop-down menu. When finished, click OK.



- 2 In the Specify Name and Command, enter a name for your connection, and the executable command you would like to use to start your custom connection. When finished, click

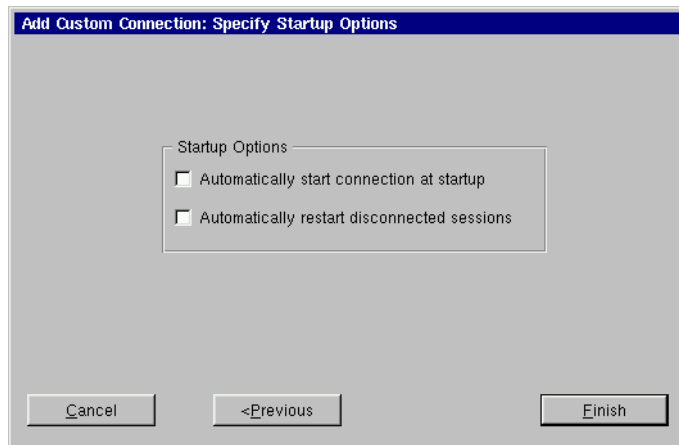
### Next or Finish.



The dialog box has a title bar that reads "Add Custom Connection: Enter Connection Name and Command". The main area contains the instruction "Enter a name for this custom connection and enter the local command that should be run." Below this are two input fields: "Name" and "Command". At the bottom are three buttons: "Cancel", "Next>", and "Finish".

**Note:** By clicking the Finish button at the end of this step or any subsequent step a connection will be created using default settings for the remaining options.

- 3 **In the Startup Options dialog, you can select whether you would like this connection to automatically start at startup, and/or automatically restart the connection after it has become disconnected. When finished, or if you do not wish to enable these options, click Finish.**



The dialog box has a title bar that reads "Add Custom Connection: Specify Startup Options". The main area contains a section titled "Startup Options" with two checkboxes: "Automatically start connection at startup" and "Automatically restart disconnected sessions". At the bottom are three buttons: "Cancel", "<Previous", and "Finish".

The Custom connection will appear in the ezConnect connection list.

**Editing a Custom connection**

When editing a Custom connection, the user is presented with a tabbed dialog, with each tab corresponding to the series of dialogs contained in the Add Custom Connection wizard. For specific information concerning the detailed settings contained in these tabs, refer to the Creating a Custom connection instructions above.



## CHAPTER 10

***Pericom Terminal  
Connections***

*If your Eon has the optional Pericom software, then this chapter describes how to create and edit Pericom Terminal connections.*

---

## Configuring Pericom Terminal Connections

---

A Pericom Terminal connection allows the user to access mainframes or minicomputers using teemX. The Pericom terminal connection differs from the Basic terminal connection by offering the user advanced functionality features such as printing, macro, scripting, and teemX, which is a suite of more than 30 alphanumeric and graphic terminal emulations. These emulations include:

**Alphanumeric Emulations**

- ADDS A2.
- ANSI BBS.
- AT&T 5510.
- Data General DG410.
- DEC VT52, VT100, VT101, VT102, VT125, VT131, VT132, VT220, VT240, VT320, VT340, VT400-7, VT400-8, VT420.
- DOC 18.
- Hazeltine 1500.
- Hewlett Packard 2392A, 2622A, 700/92.
- IBM 3151, 3270 2, 3, 4, 5 NVT Mode, 3270E, and 5250.
- ICL 7561.
- McDonnell Douglas Prism-8, -9.

- Microcolor 2200.
- Prime PT250.
- SCO Console.
- Siemens 97801.
- Stratus V102.
- Tandem 6526, 6530.
- Televideo 910, 925.
- Viewdata 40, 80, Split.
- WYSE 50, 50+, 60.

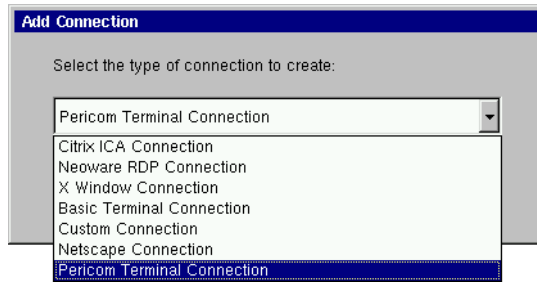
**Graphic Emulations**

- DEC VT340 (ReGIS).
- IBM 3270.
- Retrographics VT640.
- Tektronix 4010, 4014.
- Westward 2119.

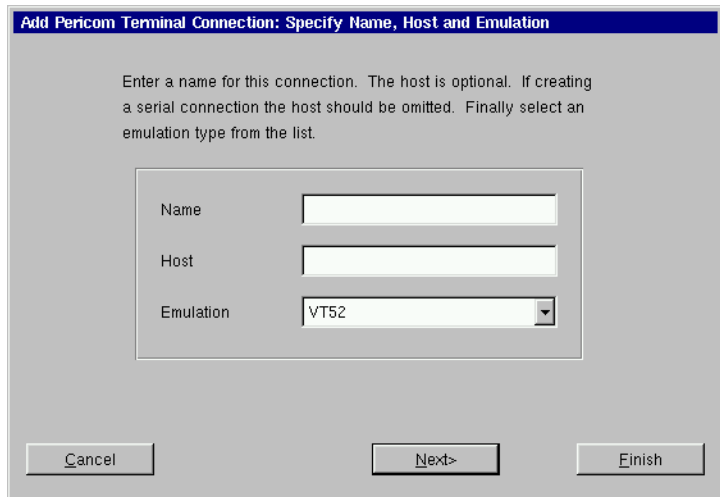
After you have clicked the add button in ezConnect, follow these steps to properly setup a Pericom Terminal connection.

### Creating a Pericom Terminal connection

- 1 In the Add Connection dialog, select Pericom Terminal Connection from the drop-down menu. When finished, click OK.

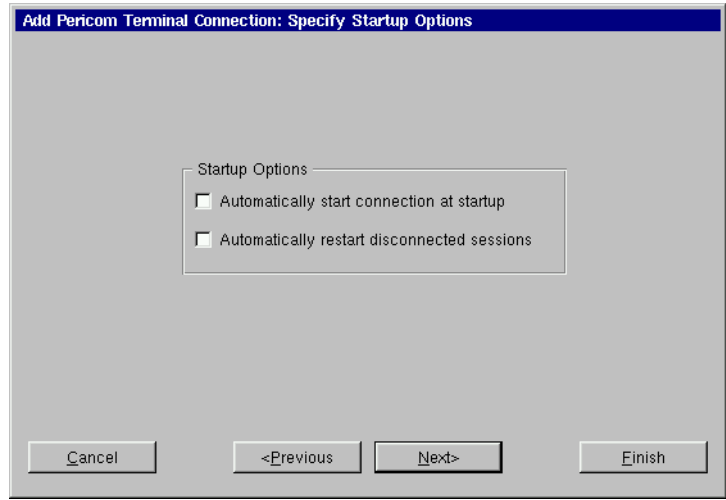


- 2 In the Specify Name, Host, and Emulation dialog, enter a name for your connection, a name or IP address of a host to connect to (optional), and the emulation you would like to use. When finished, click Next or Finish.



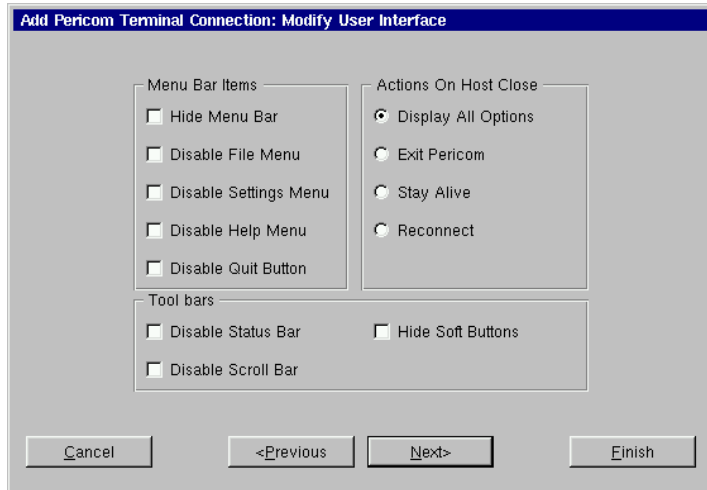
**Note:** By clicking the Finish button at the end of this step or any subsequent step a connection will be created using default settings for the remaining options.

- 3 In the Startup Options dialog, you can select whether you would like this connection to automatically start at startup, and/or automatically restart the connection after it has become disconnected. When finished, or if you do not wish to enable these options, click Next or Finish.



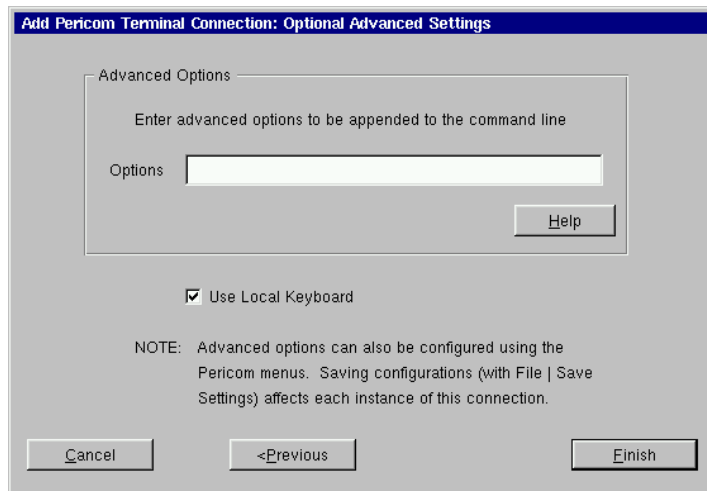
- 4 In the Modify User Interface dialog, choose the settings you would like applied to the Pericom Terminal Connection User Interface. Check the box of the corresponding option to set the feature. These options include:
- **Menu Bar Items** - These options allow you to customize the menu bar displayed at the top of the Pericom Terminal window. You can hide the entire Menu Bar, or you can disable one or more of the individual menus (File, Settings, Help, and Quit) on the Menu Bar.
  - **Actions On Host Close** - These options allow you to customize what occurs when a terminal emulation session is closed. You can Exit Pericom, Stay Alive (keep Pericom running without a session), Reconnect, or have a dialog display allowing you to choose which option you would like to occur.

- **Toolbars** - These option allow you to hide the toolbars in the Pericom Terminal window. You can disable the Status Bar, Scroll Bar, and the Soft Buttons.



**When finished customizing the user interface, if necessary, click Next or Finish.**

- 5 **In the Optional Advanced Settings dialog, type any command line options you would like to append to the Pericom executable command. When finished, click Finish.**





**Note:** The Use Local Keyboard option (selected by default) causes your keyboard to be automatically configured using the Keyboard Locale setting in the General Settings dialog (see “Keyboard locale:” on page 24). Unchecking this option will require the user to configure their keyboard for the Pericom connection manually.

The Pericom Terminal connection will appear in the ezConnect connection list.

### Editing a Pericom Terminal connection

When editing a Pericom Terminal connection, the user is presented with a tabbed dialog, with each tab corresponding to the series of dialogs contained in the Add Terminal Connection wizard. For specific information concerning the detailed settings contained in these tabs, refer to the Creating a Pericom Terminal connection instructions above.

**Edit Pericom Terminal Connection**

Name | Startup | GUI | Advanced

Enter a name for this connection. The host is optional. If creating a serial connection the host should be omitted. Finally select an emulation type from the list.

Name: Pericom

Host:

Emulation: VT52

OK Cancel

### Printing text screens

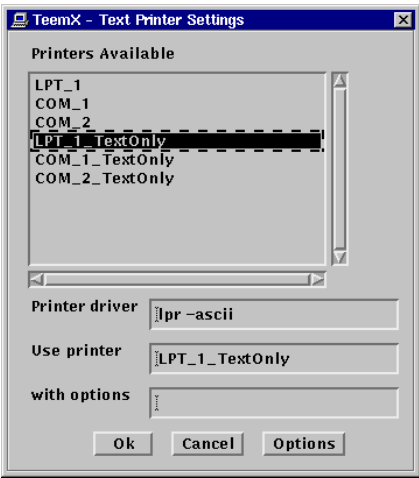
You can print teemX text screens to a printer directly attached to your Eon. (Your system administrator can configure your Eon to

print to a network printer.) The local printer must be turned on and not currently printing other files.

Setting up a text printer

Before printing to a locally attached printer, configure teemX to use the port on which the printer is attached.

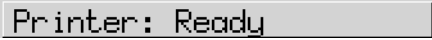
- Select Printer Setup from the teemX File menu.
- Select the appropriate printer port and type from the setup selection screen.



Printer Selection	Port	Description
LPT_1	Parallel	Text printer (Use the "Text-Only" version -- which adds carriage returns if necessary -- if the output does not line up with what appears on-screen)
LPT_1_TextOnly		
COM_1	COM1	
COM_1_TextOnly		
COM_2	COM2	
COM_2_TextOnly		

**Note:** The printer names that appear in the Printer Setup utility are listed in the Eon's `/etc/printcap` file. Administrators familiar with UNIX/Linux `printcap` files can modify this file to add network printers, or to modify the default entries.

- If the status bar is turned on (Settings | VT/ANSI/SCO dialog, Status Line = Indicator), Printer Ready appears when the settings have been made.



Printer: Ready



## CHAPTER 11 *Using the NeoLinux Desktop*

*This chapter explains how to use the NeoLinux desktop to manage your program windows.*

---

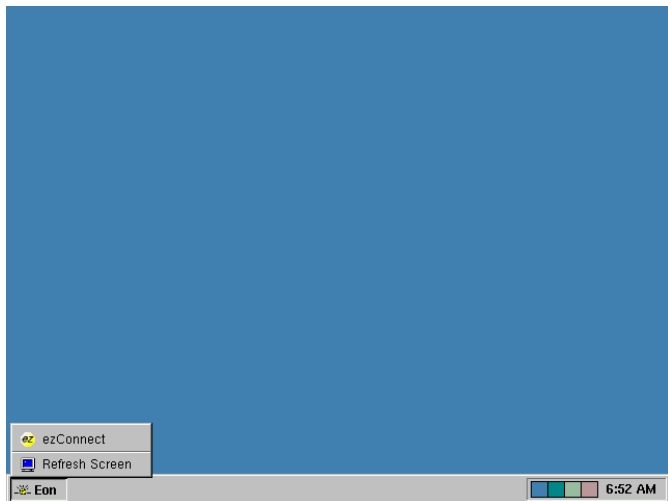
### Getting Started

---

#### Overview

Other thin clients only use full screen connections requiring the user to know keyboard short-cuts in order to switch between multiple connections. In addition to full screen connections, the Eon allows the user to create windowed connections, between which they can easily switch at the click of a mouse.

After you start a windowed connection, that connection will appear upon the NeoLinux desktop. The NeoLinux desktop is a graphical

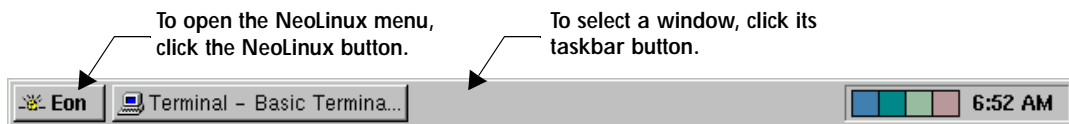


user interface that lets you manage multiple windows.

## Using the Taskbar

The NeoLinux taskbar is a movable control bar. Every open Windows connection and NeoLinux window has a taskbar button.

- **To open the Eon menu,** click the Eon button on the taskbar. Then click a menu item to select it.



### Note

Your system administrator can hide the NeoLinux taskbar so that it appears as a thin line. When you point to this line, the taskbar appears. When you point away from taskbar, the taskbar hides again.

- **To select a window or connection,** even when it isn't on the current NeoLinux desktop, left-click its taskbar button. To learn how to use NeoLinux windows, see page 79.
- **To move the taskbar,** middle-click and drag the edge of the taskbar beyond the middle of the desktop. Then release the mouse button, and the taskbar moves to the top or bottom.
- **To resize the taskbar,** left-click and drag an edge of the taskbar. As you open more windows, you may want to enlarge the taskbar to make its buttons more readable.
- **To display the window properties,** right-click its taskbar button. To close a Properties box, click it.

## Using the Desktop Divider

The Desktop Divider, that resides on the right hand side of the taskbar, is a miniature representation of four desktops in which you can open and move NeoLinux windows. In effect, the Desktop Divider quadruples the work space available on the NeoLinux desktop.



- **To display a NeoLinux desktop,** left-click one of the colored squares in the Desktop Divider in order to access the desktop it represents.

- **To move windows between NeoLinux desktops**, Left-click on the computer icon in the upper left-hand corner of the window you would like to move. Highlight the Move to desk option in the drop-down menu, and then from the drill down menu select a Desk to place the window.

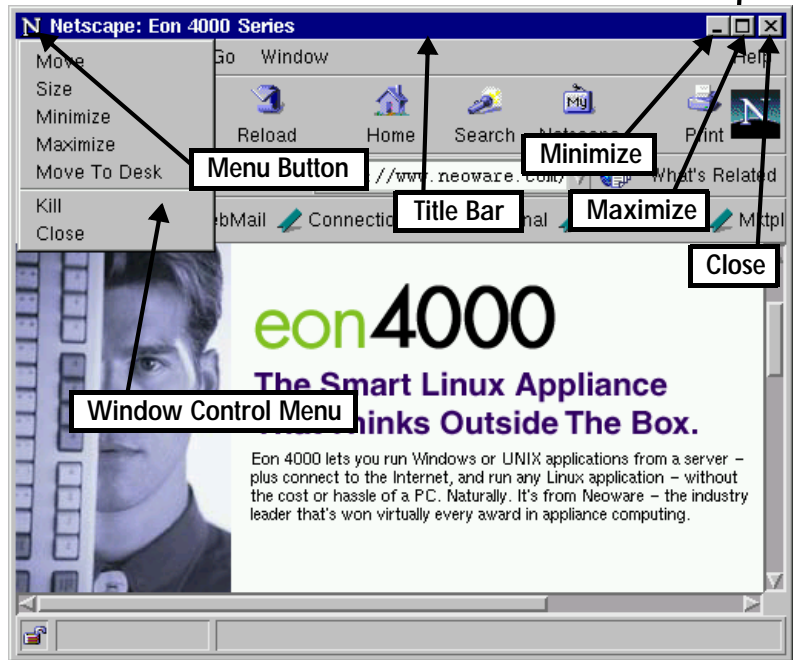
## Using NeoLinux Windows

### Using the window controls

FYI

The title bar displays the name of the program in the window. When it's highlighted, the window is active, meaning the keyboard and mouse interact with that program.

Each program on the NeoLinux desktop operates in a separate window that you can maximize, minimize, and move.



- **To display the Window Control menu**, click the Menu button. Then click a menu command. For example, click Move, drag the window, and then click the pointer at the desired position.

- **To reduce a window to a taskbar button**, click its Minimize button (-), or select minimize from the drop-down menu. To reopen the window, click its taskbar button.
- **To fill the desktop with a window**, click its Maximize button (□), or select maximize from the drop-down menu.
- **To close a window and its program(s)**, left-click its Close button (X), or select close from the drop-down menu.
- **To move a window**, left-click and drag its title bar. Or click and drag a window edge or corner with the middle or right mouse buttons.
- **To resize a window**, left-click and drag an edge or corner.



# Appendix A: Advanced NeoLinux Configuration

*This appendix discusses advanced configuration procedures for Neolinux based appliances.*

---

## Enabling the USB Controller in the appliance BIOS

---

If you are using Neoware computing appliance that were shipped prior to July 1, 2001, then you will need to enable the USB controller in the BIOS of your appliance in order to install and use USB devices. In devices shipped after July 1, 2001, the USB controller will already be enabled. Please carefully follow the instructions below in order to enable the USB controller in the appliance BIOS. **Note:** Avoid changing other settings in the appliance BIOS as it can cause the appliance to not function properly.

### Setting the USB Controller setting in the BIOS to Enabled

- 1 From the ezConnect - Eon Connection Manager select Connections | Sessions | Restart in order to Restart your appliance.
- 2 When the Neoware Logo appears on the screen, press the Delete key in order to enter the BIOS configuration.
- 3 When the CMOS Setup Utility appears, select the Chipset Features Setup with the directional arrow keys and hit the Enter key.
- 4 When the Chipset Features Setup appears, select the USB controller setting with the directional arrow keys so that the setting "Disabled" is highlighted in red.

**Note:** If the USB Controller setting highlight in red is

---

"Enabled" then skip to step 6.

- 5 Hit the Page Down or Page Up key once to set the USB Controller to "Enabled."
- 6 Hit the escape key (ESC) to exit the Chipset Features Setup and return to the CMOS Setup Utility.
- 7 Hit the F10 key to Save the BIOS configuration and exit the setup utility.

Your appliance will reboot and you can now install (see “Connecting USB peripheral devices” on page 19) and use USB peripheral devices.

## Setting your Eon to ignore BOOTP or DHCP responses

---

NeoLinux 2.1 has the capability of allowing the user to set their Ethernet controller to ignore BOOTP or DHCP responses from the server. In order for this to be accomplished, it is necessary to edit the pump.conf configuration file in the /writable/sys directory of your eon file system.

### Editing the pump.conf configuration file to ignore BOOTP or DHCP responses

- 1 Open an appliance console by selecting Settings | Appliance Properties | Console from the ezConnect menu bar.
- 2 At the bash\$ prompt type su and hit enter to login as the superuser. When prompted type the appliance password and hit enter. **Note:** If you have not set an appliance password, you will need to do so for this operation. For instruction on setting the appliance password see “Security” on page 30.
- 3 At the bash# prompt type nano /writable/sys/pump.conf and hit enter in order to open the pump.conf file in the nano text editor.
- 4 When the nano text editor appears, place the cursor at the end of the pump.conf file and add the following device entry:

```
device eth0 {  
    ignore-dhcp  
}
```

---

**Note:** The device entry example above is used to set the appliance to ignore DHCP responses. In order to ignore BOOTP responses replace the **ignore-dhcp** line with **ignore-bootp**.

- 5 Type CTRL-O to save the pump.conf file.
- 6 Type CTRL-X to exit the nano text editor.
- 7 Restart the appliance by selecting Connection | Session | Restart from the ezConnect menu bar.



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