

1. **RDP usage is only meant for IT support purposes – Virtual Terminal users are NOT to be using RDP**

a. Windows XP:

- i. Open Remote Desktop Application.
- ii. Click the top left of window, and select **About**
- iii. If it says that Network Level Authentication (NLA) is not supported, then enable NLA:

Click **Start**, click **Run**, type **regedit**, and then press ENTER.

In the navigation pane, locate and then click the following registry subkey:

HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\Lsa

In the details pane, right-click **Security Packages**, and then click **Modify**.

In the **Value data** box, type **tspkg**. Leave any data that is specific to other SSPs, and then click **OK**.

In the navigation pane, locate and then click the following registry subkey:

HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\SecurityPro
viders

In the details pane, right-click

SecurityProviders

, and then click **Modify**.

In the **Value data** box, type **credssp.dll**. Leave any data that is specific to other SSPs, and then click **OK**.

Exit Registry Editor.

Restart the computer.

b. Windows Vista/7:

- i. Open Remote Desktop Application.
- ii. Click the top left of window, and select **About**
- iii. Check for Network Level Authentication support. To enable, go to Control Panel > Systems > Remote Settings. Select **Allow connections only from computers running Remote Desktop with Network Level Authentication (more secure)**

You should also be ensuring that only certain users are permitted to use RDP via the Control Panel > System > Remote settings configurations. You will also need to update the Sophos Firewall policy to include these restrictions.